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07/07/2017 11:38 AM

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cc
bcc

Subject Fire Services Bill Select Committee
-2017 submission

Good morning,

Please find attached my submission for consideration by the Fire Services Bill Select Committee .

I request my personal contact details remain confidential. Thank you.

Regards,

Stephen Keating Senior Station Officer / District Fire Investigation Coordinator
GradCertFireInvestign. MEmergMgt.



Hallam Fire Station, District 8 - South East Region
12-14 Belgrave-Hallam Road, Hallam VIC 3803

T: [REDACTED] F: [REDACTED] E: [REDACTED]

Protecting lives and property



cfa.vic.gov.au

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Submission of SSO Stephen Keating for the Fire Services Bill Select Committee.pdf

Submission of Senior Station Officer Stephen Keating for the Inquiry
into the Firefighters' Presumptive Rights Compensation and Fire
Services Legislation Amendment (Reform) Bill 2017.

Contact details:

Stephen Keating,

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Terms of Reference

Received from the Legislative Council on 21 June 2017:

That —

A Select Committee of eight Members be appointed to inquire into, consider and report, no later than 8 August 2017, on the restructuring of Victoria's fire services as contemplated by the [Firefighters' Presumptive Rights Compensation and Fire Services Legislation Amendment \(Reform\) Bill 2017](#) and, in particular, the —

- a. impact on fire service delivery across Victoria
- b. effect on volunteer engagement and participation in fire service delivery
- c. short term and long term cost impact on fire service provision
- d. underlying policy rationale

Author Background

I am employed with the Country Fire Authority (CFA), stationed at Hallam Fire Station, 12-14 Hallam Belgrave Road, Hallam. I hold the rank of Senior Station Officer and District 8 Fire Investigation Co-ordinator; my duties include:

- Supervision and control of fire and incident scenes,
- Hallam Fire Brigade management, supervision, training and community safety engagement,
- Fire station shift management,
- Fire investigation cause and point of origin determination.
- Fire Investigation management for the District 8 Fire Investigation Team.

I have the following qualifications:

- Certificate 2 and 3 in Fire Fighting Operations,
- Certificate 4 in Fire Fighting Supervision,
- Ranks of Senior Station Officer and qualified Operations Officer Level 2.
- Post Graduate Certificate in Fire Investigation.
- Masters in Emergency Management.
- CFA Advanced Structural Fire Investigator.
- CFA Advanced Wildfire Investigator.
- CFA Fire Investigation Team leader.
- CFA Bomb Scene Examiner.

I have been employed fulltime by the CFA since 1995 and originally joined the CFA as a volunteer fire fighter with the Kyneton Fire Brigade in 1989 at the age of 17. In my time with the CFA I have attended in excess of 3000 calls of various types and complexity initially as a crew member and as an Incident Controller or crew leader and since 1998. All the fires and emergencies that I have attended with the CFA have been within the current integrated career/volunteer model.

I have lived and worked in the south east suburbs of Metropolitan Melbourne for the last 22 years. I reside in Narre Warren South in the City of Casey, one of the fastest growing urban areas in Victoria and have also worked in this council area since 1998.

I am no longer a CFA volunteer; however I continue to engage in voluntary work for Parks Victoria.

Summary

I am writing this submission as I believe that with my 28 years of experiences and qualifications as described above, I can assist this inquiry with my succinct and factual information allow the members involved to make appropriate findings in relation to the terms of reference.

In line with the terms of reference I will cover the following areas:

- A. impact on fire service delivery across Victoria
 - a. Current state of fire service response in outer metropolitan growth areas.
 - b. Proposed FRV changes and the effects on fire service delivery on:
 - i. The public,
 - ii. Fire service staff,
 - iii. Fire service volunteers
 - iv. The CFA as an organisation.
- B. effect on volunteer engagement and participation in fire service delivery
 - a. current volunteer participation,
 - b. Enhanced volunteer engagement under new arrangements.
- C. short term and long term cost impact on fire service provision
 - a. Current overlap and duplication.
 - b. Current fire service interoperability and future possibilities under FRV.
- D. underlying policy rationale

Impact on fire service delivery across Victoria

Current state of fire service response in outer metropolitan growth areas.

In the last 28 years I have been involved with the CFA, the organisational objective and the recently developed State Emergency Management Priorities have always been our purpose for existing.

CFA's current Mission Statement is "Protecting lives and property."

The State Emergency Management Priorities are:

- Protection and preservation of life is paramount. This includes
 - Safety of emergency services personnel; and
 - Safety of community members including vulnerable community members and visitors/tourists
- Issuing of community information and community warnings
- Protection of critical infrastructure and community assets
- Protection of residential property as a place of primary residence
- Protection of assets supporting individual livelihoods and economic production that supports individual and community financial sustainability
- Protection of environmental and conservation assets.

Both of these objectives are very clear that our highest priority is the protection of life. (Ours and the public's.)

Under the current arrangements, the CFA have Computer Aided Dispatch rules to determine which appliances and brigades are dispatched to a structure fire for not only each brigade area, but smaller geographic areas known as assignment areas. This allows a brigade such as Hallam to determine who is the faster supporting brigade, to respond to a structure fire in the given area. This concept alone is the greatest weighting for which brigade is responded to a call. There are several rules allocated to each assignment area, for different times of the day, and for response on high fire danger days. The downfall of this system is that it fails to consider the shortfall of members based on changes to their ability to respond to their

stations. For example, a regular shift worker may have other family commitments. Or a student or day worker may be away or unavailable due to family circumstances.

For these reasons, I have found myself and my crew in positions where in trying to meet the organisations and the state emergency priorities we are regularly putting our own safety at risk. The CFA's teaching requires us to have a minimum number of members at a fire in order to commence internal fire operations. In the event of a structure fire, this is the only way that we can effectively rescue people trapped inside a house fire. As our fire truck only has 3 people on it, and we are in an area that relies on neighbouring volunteer brigades to respond in a timely fashion it is common for us to break our own organisations' procedures to meet the "protect life" mission statement. Regularly sending one fire-fighter into a burning house without a "buddy" or the incident controller operating the fire truck so two members can enter the house. Both of these scenarios mean that we are not able to fulfil important components of our role at a house fire to ensure a safe and effective result for the public and ourselves.

Attachment 1 is a map of the Hallam Assignment Areas with three distinct colours on it. The pink lined area is the locations that we support into volunteer brigades areas, the green area is Hallam area that has volunteer brigade supporting to us, and the cream area is covered by a supporting staff appliance from either Dandenong or Rowville.

In the pink lined areas it is common for us to be advised on the way to the fire that the volunteer brigade has "not yet responded" (see attachment 3) This requires me as the Incident Controller to either respond another brigade, re-page the volunteer brigade, or just wait for them to respond. The same regularly occurs in the green area. This means that when we arrive on scene with 3 members on our fire truck that we are very limited in the work the CFA allows us to complete until we have enough people attending the fire scene. I call this moral blackmail. That is, we are placed in a predicament where the public expect us to enter the building to effect a rescue and extinguish the fire, however the CFA expect us to wait until more people arrive. Obviously, we regularly put our own safety at risk and try our best to complete the tasks without the correct amount of people, because that is the moral (right) thing to do.

The current state of fire service delivery is hamstrung at Hallam due to the availability of our busy volunteers, we have approximately 30 operational members who all have many other activities in their lives including work, family commitments, sport, hobbies and other things

that all impact on their ability to attend fires. The other important thing to note is that most of our working or studying members do so outside of the Hallam Brigade area, and they are unable to respond to calls from these locations. Attachment 2 is the list of responded members for the last 12 months. It is important to note that the brigade attended a total of 2000 calls over this time. The brigades directly to our south and east are in exactly the same situation with many volunteer members on the books, but due to their work and other commitments, the ever increasing number of brigade calls are not able to be properly resourced by people with the right skills in the right timeframe.

The current resourcing at the Hallam station does not ensure a response that allows us to meet the CFA or the State Emergency Management Priorities. And the workload of our and surrounding brigades is failing to meet public needs due to the massive residential, commercial and industrial growth in these areas as well as the ever increasing pressures put on volunteers who are less and less able to respond to calls.

The above information is to demonstrate the current state of service delivery that we are providing to the community. The impact that the Firefighters' Presumptive Rights Compensation and Fire Services Legislation Amendment (Reform) Bill 2017 will have is to allow for a minimum number of firefighters to attend a fire call in staff areas to allow us to complete our work. It will provide for the safety of both staff and volunteer firefighters, residents, workers, motorists and visitors to our areas.

This bill will only provide a positive impact on the quality and efficiency of the fire service that will be provided in Victoria.

Proposed FRV changes and the effects on fire service delivery on

i. The public,

The changes that the public will see and experience can only be described as positive out of this fire service reform. The public generally only engage with the fire brigade through either an emergency situation, or fire service programs to assist the public in preparing, dealing with or recovering from an emergency. The changes outlined do not affect the current service delivery in the country areas, however as CFA will no longer be focused on staff, industrial relations and human resources issues they can improve the investment of time in the volunteers for a better service in all facets of the

public services. In the urban areas that will be covered by the new VFR the changes the public may notice would include additional resources responding to calls with a standard minimum crew of 4 on each truck, allowing for a better outcome for the community members.

ii. Fire service staff,

As an employee of the CFA for over 22 years, I have been a proud employee who has made many important and well recognised contributions to the service we provide, including developing the idea of ground observers for fires, the fire weather liaison role and fire investigation changes. I was not looking for a change in employer for most of that time. However over the last several years, the organisation has been unable to deal with many industrial and HR issues as well as poisoning me at Fiskville, and most importantly they have not been able to ensure the CFA operational capacity and service delivery to the public has kept up with the population growth in Victoria. As an employee I am now hopeful that the FRV changes occur to make my job safer, easier to achieve the required standards the community expects, and also allows the CFA to concentrate on providing the level of assistance to the volunteers that they need to continue to serve Victoria too.

iii. Fire service volunteers

It has disappointed me to continually hear the scare mongering about improving the state's fire services. Surely the public should be the first people to understand that we all have their best interests at heart. Protection of live and property has always been yet we all do this, staff or volunteer. As a staff member at an integrated station, I have spoken to many of my brigades volunteers who support these changes. They see the frustration on our faces when the system cannot provide the service that it should. We have very hard working volunteers who put the time into the CFA that they can spare, but they are all finding it difficult to meet the current demands due to population growth. With the FRV changes, they believe that their role will only change slightly, that is they have discussed that there may be some changes to how they are able to respond. Currently, the Hallam volunteers can proceed directly to calls if it is closer than the fire station. They think the only significant change may be that they have to come to the station to ensure the CFA

appliance is responded too. As these decisions have not yet been made it is hard to know how this point may conclude. The volunteers from neighbouring brigades will possibly see some slight changes too. I believe that it is likely that with the new FRV it is quite possible that the pressure for volunteers to respond could be reduced, allowing them to continue working, or engaging with family etc. The reason I say this is because, if FRV respond to two appliances to calls, it will allow the volunteer to make a decision if they are really able to attend and not force them to go in case no-one does. This should help to reduce the pressure that is always increasing on volunteers due to the massive population growth. A good example of this was when the Narre Warren Brigade moved to a new station, they asked the staff station to take over their central area as it was the source of a lot of calls that the brigade captain felt they did not need to attend.

iv. The CFA as an organisation.

As stated previously, I am in no doubt that by removing the operational staff from the CFA, it will allow the organisation to provide an excellent support system to the volunteers and improve many areas that are currently failing them. Such as, training availability, volunteer recruitment, leadership development, community engagement and these areas are all currently working at a reduced capacity.

Effect on volunteer engagement and participation in fire service delivery

Current volunteer participation

My experience with current volunteer engagement and participation has led me to believe that as an organisation the local members are well engaged and able to participate in the overall direction of the CFA through their District Planning Committees and other advisory groups. The volunteer structure also has a stable structure from each brigade level through to a Group of Brigades that is based on the municipal boundaries. These all seem to work very well. The issue that I currently see with volunteer involvement is through to the CFA board. The only way to access the CFA volunteer board members or become a board member is through the VFBV. This organisation is a brigade based organisation not a member based organisation, therefore it is difficult for individual to ensure a cause that they might champion is heard or even recognised. An example of this is at Hallam where the VFBV representative has spent many years championing issues for integrated stations and has failed to either get a hearing or get the VFBV to assist the Hallam Brigade achieve any acceptable outcomes.

On Participation, as I have previously stated, over the most of the CFA brigades the volunteer participation is fantastic and members all put in as much time as they can to ensure the community remains protected. However, the aging population is becoming a concern, as is the movement of the population from country areas to urban areas leaving a few families to maintain a rural fire station. There are many examples of this, and to make it harder the tree change people who move to the country are not always interested in joining the CFA to assist. The other concern with participation of volunteers that is occurring is where the small towns are being swallowed up by new growing urban areas, with many more houses and businesses all expecting if there is a fire that the CFA volunteers will be able to assist. These areas are overrunning the ability of what were small rural brigades. A good example of where this is occurring is in Clyde Fire Brigade in the City of Casey.

Enhanced volunteer engagement under new arrangements.

The promise of new money and focus on leadership development, training opportunities and support to CFA's volunteer brigades are all positive outcomes from this reform. Volunteers currently suffer with lack of meaningful instructor times for training and limited time at training facilities to learn how to deal with new risks that develop in their brigade areas. Allowing the CFA to re-focus on volunteers without the distraction of staff needs and issues

is a great step towards retaining and developing new volunteers who are able to cope with the modern needs of an emergency service.

Short term and long term cost impact on fire service provision

My current understanding of Victoria's Fire Service structure is that we currently have many areas of duplication. However, I am aware that as of the next professional recruit course, there will only be a single course run for both services. This alone is a big step in consolidating what were two expensive and resource draining courses.

Under the stewardship of the Emergency Services Commissioner Mr Craig Lapsley, and his interoperability goals, we have so far seen the fire organisations able to reduce costs through single purchases and standard for Personal Protective Clothing, currently Breathing Apparatus and cylinders. It is therefore likely that the reform will see items such as appliances, stations, communications and training able to be better delivered from under one organisation and at a significantly reduced cost that the current situation with multiple organisations trying to deliver multiple similar contracts.

The addition of an infrastructure body to oversee design and construction of fire service buildings is a major win for cost saving. The current services are not successful in designing and building for the future proofing of our state fire service. As an example, the Hallam fire Station that I work at is 11 years old, and has had three extensions and modifications since it was completed. The first extension was less than 5 years after completion and was to fit a bigger truck in the engine bay. During the initial planning of the station we were advocating to build a station that could accommodate the largest of our fleet in case of shifting needs in the community, and this came to bear within 3 years when the Hazmat Response truck could not fit in the station. The second renovation was to add a single room for more staff, as was the third, less than 2 years later. The most recent work was to incorporate gear lockers in a turnout room. This work has made the thoroughfare too small and dangerous to use when dressing for fire calls. As soon as this area was completed, it was recognised by CFA's Building and Property dept. as needing to be fixed, at a greater cost. The current system fails to recognise the future community needs, and barely builds for our current needs.

In another example of misspent money, the CFA developed a fleet of "Pod Trucks" to assist with the transport of technical rescue equipment among many other things. These trucks were designed and built without the involvement of the employee workgroups and the end users of the vehicles. They have been completed for approximately 5 years without ever being bought into service. The vehicles are unworkable and are now being disassembled and placed on different cab chassis to try to overcome the problems. This is again a major waste of funds

without any employee or department being held accountable. At the same time the CFA have also built several command vehicles that are approximately the same age and have not seen service and according to some employees working on them are not likely to for an extended period of time. These are a few examples that I am aware of that have seen the CFA waste an exorbitant amount of money by designing and purchasing inappropriate, or untested designs of vehicles.

I am not quite sure if the committee is fully aware of the amount of money that the previous CFA Board and management spent on upgrading the accommodation at the now closed Fiskville site? But millions of dollars were spent on upgrades by the old CFA Board while they had full knowledge of the level of, and seriousness of the contamination of the training college. This money should have been spent much more wisely given their understanding of the risks to the Fiskville site. These buildings are now sitting rotting, while we are spending huge amounts of money running courses at other venues and having to accommodate staff and volunteer students in corporate or general public facilities.

These examples are a great waste of Victorian money and it has become very frustrating when senior people are not held accountable for their spending and failure to deliver projects that meet the needs of the community. I still hold out hope that there may be a significant audit of the CFA and it's very wasteful use of insurance funding, the fire service levy and importantly the hard earned dollars that have been trustingly handed over to the CFA as donations. Sometimes by hard working, well-meaning people who have no knowledge of the millions of dollars that some CFA brigades cumulatively have in their accounts, while others work very hard to raise a few dollars for upgrading important needed equipment to help protect their community.

Based on the 22 years of experiences I have had with CFA and the lack of good financial governance, I don't believe we can afford not to try to consolidate the services to reduce the inherent cost overruns and lack of foresight in infrastructure and appliance works.

Underlying policy rationale.

The underlying police rationale for this legislative reform of the Victorian Fire Services is sound.

I live and work in the City of Casey. Yesterday, I listened to our mayor, Mr Sam Azis, discussing on radio that the City of Casey now has over 310,000 people. And within the next 30 years it is predicted to be more populous than Tasmania. Given these statistics, it is amazing that the city of Casey has only two fully staffed fire stations and a total of 7 members on primary pumping appliances. At the 2011 census Canberra had a population of approximately 355,000 people, and the ACT Fire Service had nine fire stations and approximately 35 staff on duty at all times.

The two staffed fire stations in Casey are Hallam and Cranbourne. These two stations protect about 120,000 Casey residents. Both stations provide a 90 second response time and a minimum number of qualified firefighters and appliances on scene to their respective areas within 8 minutes. Both areas also receive Emergency Medical Response from their fire stations. The other 190,000 residents of Casey do not.

Given that Casey is a major city in its own right, how is it that we are still referring to this area as country Victoria?

How are 190,000 people able to be considered different when it comes to the level of fire and emergency medical service that they receive? Yet they are expected to pay the same amount if not more for their Fire Service Levy on their properties, and should expect to receive a lesser service? In a City nearly as big as Canberra. And in a further shortfall, the City of Casey relies on Road Accident Rescue appliances from three neighbouring council areas, as it does not have a dedicated unit at any stations.

As I have stated earlier, I joined a volunteer fire brigade as a 17 year old student, and I have been a CFA member since 1989. I fully support the role of the volunteers in the City of Casey, however, I have watched the call rates and pressures on our volunteer brigades grow exponentially over the last 15 years. I have attached a list of fire call information at appendix 3. These are taken from the volunteer brigade south of the Hallam station, called Hampton Park. The Hampton Park CFA is a great little brigade that has suffered due to the extensive growth in its area. These days, most brigade members live in the newer areas of the suburb, and that places them a long distance from the fire station in the case of a fire call. Also, most of the brigade members either work or study a long way from their home suburb. This causes

the problem that the Hampton Park Brigade on about 30 occasions out of their 100 fire calls for the first six months this year, have failed to get an appliance out the door in the required time of 6 minutes. This is recorded in the attached data as “not yet responded, or NYR.”

These failures are not the fault of the hard working brigade members, by a failure of the CFA to assist them and relocate their aging station. The other effect is that this requires the Hallam or Cranbourne staffed stations to regularly attend fires within the Hampton Park area without enough crew to conduct a fire fight as the CFA require us to.

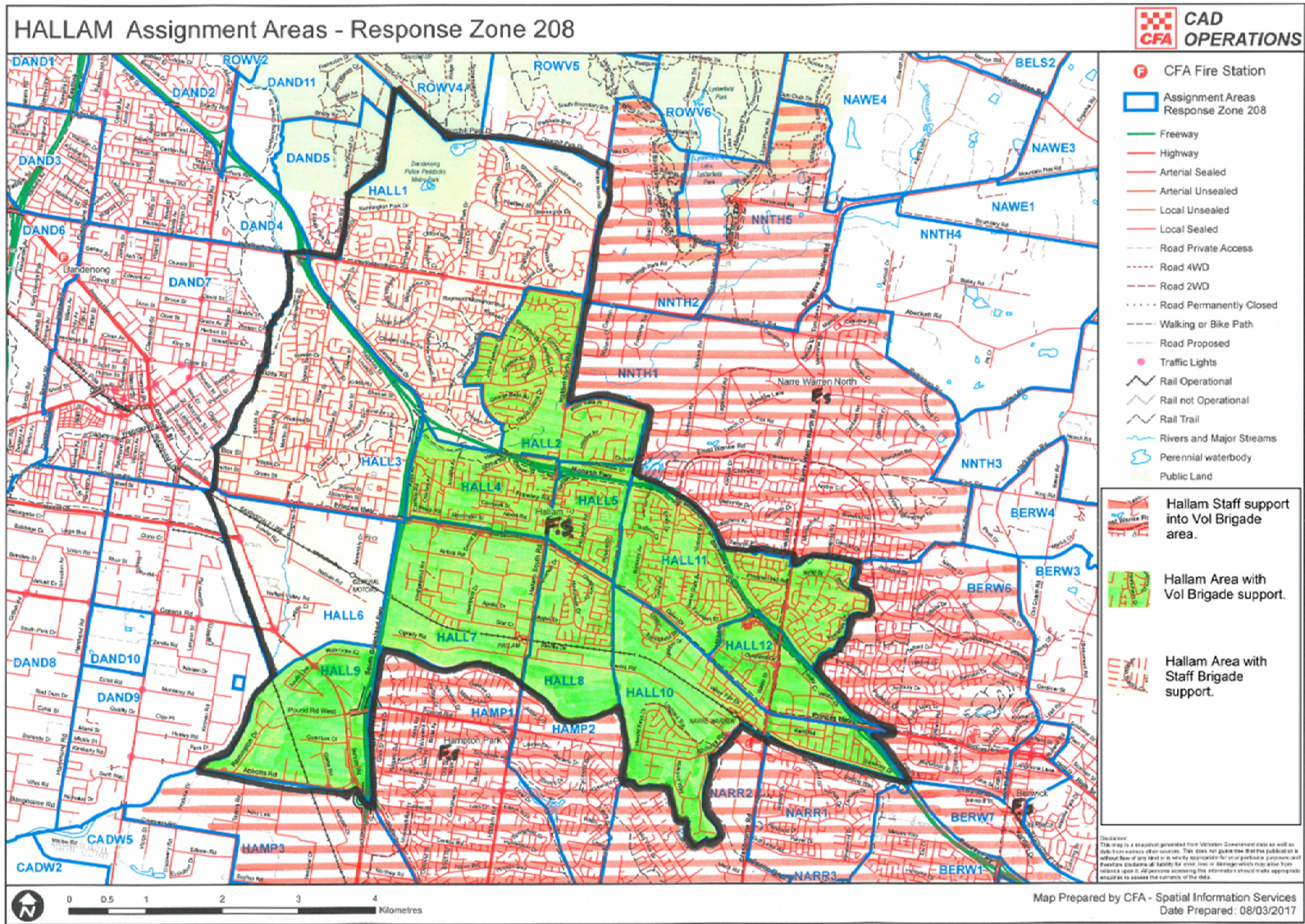
As you can see above, the current system is not designed for one of the most populous council areas in Australia. This is by all definitions a city area, metropolitan Melbourne, many many suburbs. These area once used to be all small country towns, however the expansive growth of Melbourne has seen these small towns slowly overgrown with tile roofs, shopping centres, schools, roads and people. The underlying policy rational to develop a single fire service for the populous area of Victoria, to provide a seamless service to the mostly urbanised population of Victoria is not only sound, it is long overdue.

The best role for our volunteer firefighters still remains to respond as they are able, to assist with emergencies in their own community. However, it is the responsibility of the Government to support them by ensuring that if they are all away at work or otherwise unable to respond, that there is a fire service with people who are always available, qualified, and guaranteed to deliver the emergency response that the populous areas of Victoria not only pay for, by expect and deserve. The terrible footage and stories from London last month not only served as a reminder to the horrendous realities of fire fighting, but unfortunately also it seems, the regret from leaders when the fire service is taken for granted and the service reduced.

There are many more sound reasons for this Fire Service Reform Bill to be passed, and I am sure that you have heard many other justifications; however these are several examples I am happy to share with you.

Should you have any questions of my submission, I would be happy to elaborate further on them.

Attachment 1 Hallam Assignment Area map.



Attachment 2. Hallam Volunteer Response.

Total number of Hallam calls for period: 2000.													
location	Member Name	False Alarms	Fires	Good Intent	HAZMAT	MVA/EMR	Not Specified	Other	over pressure	service call	support other	Undetermined	TOTAL
8240 HALLAM	#####	2		1									3
8240 HALLAM	#####	10	27	12	7	13				1			70
8240 HALLAM	#####	2	15	6	1	4							28
8240 HALLAM	#####	12	38	16	1	8			1	1			77
8240 HALLAM	#####	7	26	7	6	7			1	2			56
8240 HALLAM	#####	1	19	6	2	1			1				30
8240 HALLAM	#####	2	17	4	1	4			1				29
8240 HALLAM	#####	7	14	4	5	12							42
8240 HALLAM	#####	6	41	12	4	10				1			74
8240 HALLAM	#####		2	1									3
8240 HALLAM	#####	5	13	3	1	4			2				28
8240 HALLAM	#####		18	5	1	9							33
8240 HALLAM	#####	13	80	34	4	30	1	0	2	5	0	0	169
8240 HALLAM	#####	4	24	12		11				3			54
8240 HALLAM	#####		2	1		2							5
8240 HALLAM	#####								1				1
8240 HALLAM	#####	5	19	7		10							41
8240 HALLAM	#####	17	46	21	6	18	1		2	1			112
8240 HALLAM	#####		1										1
8240 HALLAM	#####	1	16	7	2	9							35
8240 HALLAM	#####		1										1
8240 HALLAM	#####	2	19	7	5	11							44
8240 HALLAM	#####	4	3	1	1	3							12
8240 HALLAM	#####	1	9	4	2	1			1				18
8240 HALLAM	#####	8	18	8	2	8			1				45
8240 HALLAM	#####	6	25	9	5	3				1			49
8240 HALLAM	#####	9	29	9	8	6			1	2			64
8240 HALLAM	#####									1			1
8240 HALLAM	#####		2		1	2							5

Attachment 3. CAD comments for Hampton Park Fire Brigade Response.

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1612762		16/01/2017 08:44:00
Date	Type	Comment	
16/01/2017 08:44:35	SC:	SC: WASHAWAY RESULT OF ACCIDENT	
16/01/2017 08:46:44	MG:	MG: HALLP1 ACK FURTHER	
16/01/2017 08:51:53	MG:	MG: TO HALLP1 - NEG TO ANOTHER BRIG AS CHAMP HAVE NYR	
16/01/2017 08:53:52	MG:	MG: CTRL - POL & AV ON SCENE	
16/01/2017 08:56:21	WB:	WB: CTRL - SSO MICROBERTS INC ST ..HALLP1 AOE	
16/01/2017 08:57:25	MG:	MG: CHAMPT1 - ACK STOP AND REMAINING IN STATION	
16/01/2017 08:57:33	NA:	NA: STOP PAGE SENT TO CHAMP	
16/01/2017 09:10:01	SC:	SC: WASHAWAY RESULT OF ACCIDENT	


Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1614200	DOMINO WAY	24/01/2017 23:31:00
Date	Type	Comment	
24/01/2017 23:31:07	SC:	SC: SMELL OF SMOKE ISSUING FROM WASHING MACHINE	
24/01/2017 23:33:25	MG:	MG: ADV HALLP1 FURTHER/ACK	
24/01/2017 23:36:51	MG:	MG: ADV NARRP1 FURTHER/ACK	
24/01/2017 23:38:49	MG:	MG: TO HALLP1 - HAMP HAVE NOT YET RESPONDED, DO YOU REQ A FURTHER BRIGADE TO	
24/01/2017 23:38:49	MG:	MG: BE PAGED?? CAN YOU REPAGE HAMP	
24/01/2017 23:39:40	MG:	MG: HALLP1 IS DOMINO CTRL	
24/01/2017 23:42:40	MG:	MG: ADV HAMPP1 FURTHER/ACK	
24/01/2017 23:45:41	WB:	WB: CTRL - SO ALI SF ST	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1615659	CAMPBELL DR	2/02/2017 03:07:00
Date	Type	Comment	
02/02/2017 03:07:12	SC:	SC: CAR FIRE THREATENING HOUSE	
02/02/2017 03:09:50	MG:	MG: HALLP GIVEN FURTHER AND ACK	
02/02/2017 03:10:30	MG:	MG: HALLHZ GIVEN FURTHER	
02/02/2017 03:12:55	MG:	MG: NARRP GIVEN FURTHER AND ACK	
02/02/2017 03:15:01	MG:	MG: TO HALLP....CHAMP NYR DO YOU REQ ANOTHER BRIG.....NEGATIVE	
02/02/2017 03:15:35	MG:	MG: HAMPP GIVEN FURTHER AND ACK	
02/02/2017 03:16:58	WB:	WB: CTRL SO ARLEY NS ST POL FOR SUS CIRCS	
02/02/2017 03:17:52	NA:	NA: POL VIA CAS	
02/02/2017 03:32:24	MG:	MG: CTRL SCENE HAS BEEN LEFT IN HANDS OF OWNER AND HE WILL WAIT ON SCENE FOR	
02/02/2017 03:32:24	MG:	MG: POLICE	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1615705		2/02/2017 12:18:00
Date	Type	Comment	
02/02/2017 12:17:32	SC:	SC: WASHAWAY OF OIL	
02/02/2017 12:19:38	MG:	MG: HALLP1 ACK FURTHER	
02/02/2017 12:24:41	MG:	MG: HALLP1: NEG TO FURTHER BRIG	
02/02/2017 12:26:07	MG:	MG: HALLP1: NOW ORMOND RD CTL	
02/02/2017 12:29:08	WB:	WB: CTL: SSO MCROBB INC ST POL REQD FOR TRAFFIC CONTROL.FVICROADS REQUIRED	
02/02/2017 12:29:08	WB:	WB: FOR AN OIL SLICK THAT RUNS FOR 500M IN THE L/H LANE NORTHBOUND, 1 VEH HAS	
02/02/2017 12:29:08	WB:	WB: LOST CONTROL AND IS ON THE SIDE OF THE ROAD	
02/02/2017 12:29:30	NA:	NA: VICROADS ON HOLD	
02/02/2017 12:30:08	NA:	NA: POL VIA CAS EVENT	
02/02/2017 12:31:18	MG:	MG: FROM VICROADS ETA IS ASAP	
02/02/2017 12:50:07	MG:	MG: HALLP1: ANY ETA'S ON VICROADS OR POLICE? - ADVISED RE VICROADS AND POL	
02/02/2017 12:50:07	MG:	MG: UNIT ASSIGNED WITH NO ETA - , ACK, ON THAT BASIS HALLP1 WILL RETURN	
02/02/2017 12:50:44	NA:	NA: POL VIA EXISTING CAS WITH FURTHER	


Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1616859		9/02/2017 12:05:00
Date	Type	Comment	
09/02/2017 12:04:55	SC:	SC: SMOKE ISSUING FROM CUPBOARD AT HAMPTON PARK TAVERN	
09/02/2017 12:06:44	MG:	MG: HALLP1 ACK FURTHER	
09/02/2017 12:07:32	MG:	MG: NARRP1 ACK FURTHER	
09/02/2017 12:13:13	MG:	MG: TO CTRL - CHAMP HAVE NYR DO YOU REQ A FURTHER? / NEG	
09/02/2017 12:13:29	WB:	WB: CTRL - SSO PHILLIPS SF ST HALLP1	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1617822	MAYRUCK RISE	15/02/2017 13:08:00
Date	Type	Comment	
15/02/2017 13:08:06	SC:	SC: BURNING SMELL AND ALARM OPERATING	
15/02/2017 13:10:30	MG:	MG: HALLP1 ACK FURTHER	
15/02/2017 13:11:47	MG:	MG: NARRP1 ACK FURTHER	
15/02/2017 13:14:48	MG:	MG: HALLP1 - NOW MAYRUCK CTRL - FGD 282... NARRP1 ACK	
15/02/2017 13:15:26	MG:	MG: TO CTRL - ADV OF CHAMP NYR, ANOTHER BRIG?.....CTRL - NEG, NARRP1 CAN	
15/02/2017 13:15:26	MG:	MG: DOWNGRADE TO CODE 3.....NARRP1 ACK	
15/02/2017 13:17:57	MG:	MG: HAMPP1 ACK FURTHER	
15/02/2017 13:21:32	WB:	WB: CTRL - SO WATERSON SF ST - HAMPP1 TO CONTINUE CODE 3 FOR DETAILS....HAMPP1	
15/02/2017 13:21:32	WB:	WB: ACK	
15/02/2017 13:24:10	MG:	MG: CTRL - POL TO ATTEND FOR FORCED ENTRY - HALLP1 IS AVAIL	
15/02/2017 13:24:30	NA:	NA: POL VIA CAS	
15/02/2017 13:27:52	MG:	MG: CTRL - HAMPP1 WILL REMAIN ON SCENE AWAITING THE ARRIVAL OF POL	
15/02/2017 13:43:37	MG:	MG: CTRL - POL ARE ON SCENE - LEAVING IN THEN HANDS OF POL	

 Incident Cad Comments


Region	Inc No	Incident Name	Incident Date
08	1617973		16/02/2017 08:59:00

Date	Type	Comment
16/02/2017 08:59:02	SC:	SC: GRASS FIRE ON MEDIAN STRIP
16/02/2017 09:03:40	MG:	MG: ADV HALLP1 FURTHER/ACK
16/02/2017 09:06:37	MG:	MG: TO HALLP1 - HAMP HAVE NOT YET RESPONDED, DO YOU REQ A FURTHER BRIGADE TO
16/02/2017 09:06:37	MG:	MG: BE PAGED?/ NEG
16/02/2017 09:08:43	MG:	MG: HALLP1 IS SOUTH GIPPSLAND HWY CTRL
16/02/2017 09:08:47	WB:	WB: SSO MCROBERTS G&S ST
16/02/2017 09:09:34	NA:	NA: STOP PAGE SENT TO CHAMP

 Incident Cad Comments


Region	Inc No	Incident Name	Incident Date
08	1617993	MILLSWYN AV	16/02/2017 11:41:00

Date	Type	Comment
16/02/2017 11:40:53	SC:	SC: BURN OFF DURING FDP
16/02/2017 11:42:46	MG:	MG: HALLP1 ACK FURTHER
16/02/2017 11:47:00	MG:	MG: HALLP1 MILLSWYN AV CONTROL
16/02/2017 11:47:52	WB:	WB: CTRL - SSO MCROBERTS NS ST
16/02/2017 11:48:59	NA:	NA: ST PAGE SENT CHAMP

 Incident Cad Comments


Region	Inc No	Incident Name	Incident Date
08	1619138	ASHFORD CL	23/02/2017 17:48:00

Date	Type	Comment
23/02/2017 17:47:52	SC:	SC: BURN OFF DURING FDP
23/02/2017 17:49:45	MG:	MG: HALLP1 ACK FURTHER
23/02/2017 17:54:53	MG:	MG: TO HALLP1 - CHAMP HAS NYR DO YOU REQ A FURTHER BRIG? / NEG THANKS
23/02/2017 17:55:25	MG:	MG: HAMPP1 ACK FURTHER
23/02/2017 17:55:54	MG:	MG: HALLP1 - WITH HAMPP1 ON THE WAY WE'LL CANCEL AND RETURN
23/02/2017 17:58:48	MG:	MG: HAMPP1 - ADV FURTHER
23/02/2017 17:59:25	MG:	MG: HAMPP1 - ASHFORD CTRL
23/02/2017 18:06:16	WB:	WB: CTRL - LT ROBERTO - FA ST GOOD INTENT

 Incident Cad Comments


Region	Inc No	Incident Name	Incident Date
08	1620727	THE GRANGE -	4/03/2017 23:06:00

Date	Type	Comment
04/03/2017 23:05:30	SC:	SC: FLAMES ISSUING
04/03/2017 23:07:49	MG:	MG: HALLP1 ACK FURTHER
04/03/2017 23:11:32	MG:	MG: HALLP1 IS THE GRANGE CONTROL
04/03/2017 23:12:40	MG:	MG: TO CTRL - HAMP HAS NYR DO YOU REQ A FURTHER BRIG PAGED? / NEG
04/03/2017 23:13:18	MG:	MG: HAMPT1 ACK FURTHER
04/03/2017 23:13:24	MG:	MG: HAMPP1 ACK FURTHER
04/03/2017 23:14:34	WB:	WB: CTRL - SSO MCROBERTS - FA ST MALICIOUS HOAX
04/03/2017 23:17:22	MG:	MG: TO HALLP1 - ANYTHING FOUND? / FOUND PERSONS THAT MADE CALL - LOOKS LIKE
04/03/2017 23:17:22	MG:	MG: COULD HAVE BEEN FIREWORKS IN AREA - DRIVEN GRANGE AND WHOLE OF STREET -
04/03/2017 23:17:22	MG:	MG: NOTHING FOUND - SPOKE TO A YOUNG GIRL

 Incident Cad Comments

Region	Inc No	Incident Name	Incident Date
08	1621038	JUSTIN CCT	7/03/2017 07:20:00

Date	Type	Comment
07/03/2017 07:20:03	SC:	SC: FENCE FIRE
07/03/2017 07:22:21	MG:	MG: HAMP1 ACK FURTHER
07/03/2017 07:25:13	MG:	MG: HALLP1 NOW JUSTIN CONTROL
07/03/2017 07:27:14	MG:	MG: CTRL ADV HAMP NY RESPONDED DO YOUR REQ ANOTHER BRIG TO BE PAGED? / NEG
07/03/2017 07:27:14	MG:	MG: WILL GIVE A WB IN A MIN
07/03/2017 07:28:11	WB:	WB: CTRL, SO ARLEY NSF ST

 Incident Cad Comments

Region	Inc No	Incident Name	Incident Date
08	1621583		10/03/2017 16:56:00

Date	Type	Comment
10/03/2017 16:55:58	SC:	SC: WASHAWAY RESULT OF ACCIDENT
10/03/2017 16:58:22	MG:	MG: HALLP1 ACK FURTHER - CODE 1? / AFFIRM
10/03/2017 16:58:32	SC:	SC: * CAR ACCIDENT - POSS PERSON TRAPPED
10/03/2017 16:59:43	MG:	MG: DANDR ACK FURTHER
10/03/2017 17:03:43	MG:	MG: HALLP1 - NO FURTHER BRIG FOR HAMP IF NYR - NOW ONSCENE AS ORMOND RD
10/03/2017 17:03:43	MG:	MG: CONTROL
10/03/2017 17:03:53	MG:	MG: HALLP1 IS ORMOND RD CONTROL
10/03/2017 17:07:01	WB:	WB: CTRL - SSO MCROBERTS - INC UC - NIL ENTRAPMENT - DANDR CAN CANCEL - POL
10/03/2017 17:07:01	WB:	WB: REQ FOR TRAFFIC CONTROL
10/03/2017 17:09:24	WB:	WB: CTRL - SSO MCROBERTS - INC ST - POL REQ FOR TOWING ALLOCATION OF TWO VEH
10/03/2017 17:09:24	WB:	WB: AND TRAFFIC CONTROL - AV ONSCENE

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1623020	HALLAM RD	18/03/2017 11:05:00
Date	Type	Comment	
18/03/2017 11:04:43	SC:	SC: CHILD LOCKED IN VEHICLE	
18/03/2017 11:09:02	MG:	MG: HALLP1 ACK FURTHER	
18/03/2017 11:13:46	MG:	MG: TO HALLP1 - HAMP HAVE NYR DO YOU REQ ANOTHER BRIG? / HALLP1 - NEGATIVE	
18/03/2017 11:13:53	MG:	MG: HAMPT1 ACK FURTHER	
18/03/2017 11:17:33	MG:	MG: CTRL - POL O/S	
18/03/2017 11:18:12	MG:	MG: CTRL - HAVING TROUBLE FINDING THE VEH / TO CTRL - WE WILL CLAL THE CALLER	
18/03/2017 11:18:12	MG:	MG: BACK AND SEE IF THEY ARE STILL O/S	
18/03/2017 11:20:34	MG:	MG: PHONED CLI NUMBER BACK - PHARMACY - CALLER CAME INTO STORE TO RING POLICE,	
18/03/2017 11:20:34	MG:	MG: DID NOT LEAVE ANY DETAILS & STAFF DID NOT KNOW WHAT THE CALL WAS REGARDING	
18/03/2017 11:21:15	WB:	WB: CTRL - SSO MCROBERTS - FA ST - POL AND AV O/S	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1626403	LAUREN DR	7/04/2017 00:55:00
Date	Type	Comment	
07/04/2017 00:55:04	SC:	SC: SMOKE IN HOUSE	
07/04/2017 00:58:38	MG:	MG: FURTHER GIVEN - ACK	
07/04/2017 00:58:55	NA:	NA: AV FOR A NOTIFICATION ONLY GIVEN AV DECLINED BY CALLED	
07/04/2017 01:02:43	MG:	MG: CTL NOTIFIED OF NYR OF CHAMP DO YOU REQ ANOTHER BRIG - NEGATIVE	
07/04/2017 01:04:01	MG:	MG: CTL.. RESPONDING APPS CODE 3 - ACK NARRP1	
07/04/2017 01:24:32	MG:	MG: TO CTRL - ARE AV REQUIRED? / CTRL - AV NOT REQUIRED	
07/04/2017 01:24:57	NA:	NA: AV VIA CAS EVENT	
07/04/2017 01:27:38	MG:	MG: CNTRL RE WB	
07/04/2017 01:28:10	WB:	WB: CNTRL LT REVERTA FA ST GOOD INTENT	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1628022	BLUEGUM WAY	15/04/2017 14:25:00
Date	Type	Comment	
15/04/2017 14:25:08	SC:	SC: GAS LEAK	
15/04/2017 14:26:50	MG:	MG: HALLP1 ACK FURTHER	
15/04/2017 14:32:47	MG:	MG: TO HALLP1 - CHAMP HAS NYR, DO YOU REQ FURTHER BRIGADE? / NEGATIVE	
15/04/2017 14:33:50	MG:	MG: HALLP1 IS BLUEGUM WAY CONTROL	
15/04/2017 14:34:22	MG:	MG: CTRL - GAS CO REQUIRED	
15/04/2017 14:34:31	MG:	MG: CTRL - POL ON SCENE	
15/04/2017 14:35:47	MG:	MG: HAMPT1 ACK FURTHER	
15/04/2017 14:36:09	MG:	MG: CTRL - AV CAN CANCEL, HAMPT1 CAN COME ON CODE 3	
15/04/2017 14:38:27	NA:	NA: GAS CO MULTINET - ETA WITHIN THE HOUR	
15/04/2017 14:38:57	MG:	MG: CTRL - ACK GAS CO ETA	
15/04/2017 14:39:44	WB:	WB: CTRL - SSO PHILLIPS INC UC	
15/04/2017 14:40:20	MG:	MG: HAMPT1 - ACK ST WB & IS PROCEEDING CODE 3	
15/04/2017 15:01:10	MG:	MG: CTRL - GAS CO ON SCENE	
15/04/2017 15:10:01	WB:	WB: CTRL LT OBERTO INC ST - HAMPT1 AOE	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1630129	ROBJANT ST	28/04/2017 13:46:00
Date	Type	Comment	
28/04/2017 13:46:21	PN:	PN: LYNDHURST TE 25689	
28/04/2017 13:46:21	SC:	SC: ASE - INSIDE FIP FRONT ENTRY, INPUT - FRONT ENTRY	
28/04/2017 13:53:20	MG:	MG: TO HALLP1 - RE CHAMP NYR DO YOU REQ ADD BRIG PAGED? / NEG	
28/04/2017 13:56:04	MG:	MG: HALLP1 - LYNDHURST EXCH CONTROL - ONCOMING APPLS C3 / NARRP1 ACK	
28/04/2017 13:57:09	MG:	MG: CTRL - SSO LIA - NIL KEYS TO PREM - GET ONTO TELSTRA AND INFORM WE ARE	
28/04/2017 13:57:09	MG:	MG: HERE FOR AN ALARM AND HAVE THEM SEND KEYS	
28/04/2017 13:58:47	MG:	MG: NARRP1 - ARE WE REQ TO ATT CHAMP TO SEE IF THEY HAVE KEYS? / AFF	
28/04/2017 14:02:28	MG:	MG: NARRP1 - PICKED UP ONE CREW FROM CHAMP AND NIL KEYS FOR THIS PREM	
28/04/2017 14:03:06	NA:	NA: ADT DO NOT HAVE ANY KEY INFORMATION - THEIR CONTACT IS TELSTRA NUMBER	
28/04/2017 14:03:06	NA:	NA: [REDACTED] OPTION 4 / 1 / 1 FIRE ALARM AND FAULTS	
28/04/2017 14:08:22	MG:	MG: CTRL - ANY SUCCESS WITH TELSTRA? / ACK STILL TRYING	
28/04/2017 14:08:41	MG:	MG: CTRL - ADV TESLTRA WE HAVE GAINED ENTRY TO REAR YARD BY CUTTING CHAIN TO	
28/04/2017 14:08:41	MG:	MG: SIDE GATE	
28/04/2017 14:11:59	NA:	NA: TESLTRA - ADV HAVE LOGGED A JOB AND WILL CALL BACK WITH ETA WHEN KNOWN	
28/04/2017 14:12:30	MG:	MG: CTRL ACK	
28/04/2017 14:15:54	MG:	MG: CTRL - SSO LIA - HALLP1 AOE	
28/04/2017 14:24:34	WB:	WB: CTRL - SSO LIA - INIC UC	
28/04/2017 14:25:51	MG:	MG: FROM FSCC - SPOKE TO SSO LIA....NARR MEMBER EMPLOYEE OF TELSTRA AND HAS	
28/04/2017 14:25:51	MG:	MG: KEYS TO PREMISES. HAVE GONE TO PICK AND KEYS AND WILL RETURN SHORTLY.	
28/04/2017 14:26:05	WB:	WB: CTRL - SSO LIA - FA ST GOOD INTENT	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1631309	ROBJANT ST	7/05/2017 12:39:00
Date	Type	Comment	
07/05/2017 12:38:52	PN:	PN: LYNDHURST TE 25689	
07/05/2017 12:38:52	SC:	SC: ASE - INSIDE FIP FRONT ENTRY, INPUT - FRONT ENTRY	
07/05/2017 12:46:20	MG:	MG: TO NARRP1 HAMP HAVE NYR DO YOU REQ A FURTHER BRIG / NEGATIVE IF STILL	
07/05/2017 12:46:20	MG:	MG: HAVENT RESPONDED REPAGE FOR KEYS	
07/05/2017 12:53:51	MG:	MG: CTRL CONTACT TELSTRA HAVE A REP ATTEND AND OPEN UP FOR US / TO CTRL PHONE	
07/05/2017 12:53:51	MG:	MG: NUMBER OR OUR FAULTS LINE?	
07/05/2017 12:54:21	MG:	MG: CTRL PHONE NUMBER TO CALL IS [REDACTED]	
07/05/2017 13:02:13	WB:	WB: CTRL CAPT WILSON INIC UC	
07/05/2017 13:02:47	MG:	MG: CTRL NARRP1 AVAILABLE FOR CALLS	
07/05/2017 13:06:06	NA:	NA: TELSTRA - HAVE SUBMITTED AN "URGENT" REPORT WHICH WILL BE ATTENDED	
07/05/2017 13:06:06	NA:	NA: SOMETIME TODAY BEFORE 2100 / ADVISED THEM THIS IS URGENT AS BRIGADE ARE	
07/05/2017 13:06:06	NA:	NA: WAITING ON SCENE / STATED WILL REQUEST IMMEDIATE ATTENDANCE - REF NUMBER	
07/05/2017 13:06:06	NA:	NA: #164170757 - BUT CANNOT GUARANTEE THIS, GIVEN ABOVE MOBILE NUMBER TO PASS	
07/05/2017 13:06:06	NA:	NA: ON TO ATTENDING TECHNICIAN, TELSTRA ADVISED THAT BRIGADE CAN LEAVE THE	
07/05/2017 13:06:06	NA:	NA: SCENE AND THEIR TECHNICIAN WILL RESET THE ALARM	
07/05/2017 13:07:10	MG:	MG: CTRL GIVEN ABOVE MESSAGE	
07/05/2017 13:08:11	NA:	NA: ADT - ON HOLD	
07/05/2017 13:11:49	NA:	NA: ADT - GAVE NUMBER [REDACTED] TO CONTACT	
07/05/2017 13:14:09	NA:	NA: TELSTRA WILL CONTACT MOBILE NUMBER DIRECTLY	
07/05/2017 13:28:49	WB:	WB: CTRL CAPT WILSON FA ST	


Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1631274	ROBJANT ST	7/05/2017 06:42:00
Date	Type	Comment	
07/05/2017 06:41:33	SC:	SC: ASE - INSIDE FIP FRONT ENTRY, INPUT - FRONT ENTRY	
07/05/2017 06:41:33	PN:	PN: LYNDHURST TE 25689	
07/05/2017 06:49:16	MG:	MG: HALLP1 NOTIFIED OF NYR OF CHAMP DO YOU REQ ANOTHER BRIG - NEGATIVE JUST	
07/05/2017 06:49:16	MG:	MG: RE-PAGE CHAMP	
07/05/2017 06:51:03	MG:	MG: CTL.. ASK CHAMP IF THEY HAVE KEYS - HAMP1 HAS GOT KEYS - ACK HALLP1	
07/05/2017 06:53:58	MG:	MG: CTL.. NARRP1 CAN DOWNGRADE TO CODE 3 NO SIGN OF SMOKE OR FIRE - ACK NARRP1	
07/05/2017 06:57:48	WB:	WB: CTL.. LT AVERTO FA ST ...	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1631380	ROBJANT ST	7/05/2017 23:09:00
Date	Type	Comment	
07/05/2017 23:08:35	SC:	SC: ASE - INSIDE FIP FRONT ENTRY, INPUT - FRONT ENTRY	
07/05/2017 23:08:35	PN:	PN: LYNDHURST TE 25689	
07/05/2017 23:15:35	MG:	MG: HALLP1 ACK HAMP NY RESPONDED - REPAGED HAMP	
07/05/2017 23:16:01	NA:	NA: HAMP RE-PAGED	
07/05/2017 23:17:50	MG:	MG: HALLP1 IS ROBJANT CONTROL	
07/05/2017 23:25:38	WB:	WB: CONTROL SSO KEATING FA ST CONTACT AHS AND ADVISE THEM THIS IS THE 4TH CALL	
07/05/2017 23:25:38	WB:	WB: HERE TODAY ARE REQ TO HAVE MAINT ATTEND TO IV A FAULT IN THE PANEL	
07/05/2017 23:26:31	NA:	NA: ADT	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1631888	HIGHMOUNT DR	12/05/2017 04:17:00
Date	Type	Comment	
12/05/2017 04:17:09	SC:	SC: GAS LEAK	
12/05/2017 04:19:15	MG:	MG: HALLP1 ACK FURTHER	
12/05/2017 04:24:37	MG:	MG: ADV HALLP1 CHAMP HAVE NYR IS ANOTHER BRIG REQD - HALLP1 NEG	
12/05/2017 04:26:39	MG:	MG: HAMPP1 ACK FURTHER	
12/05/2017 04:26:55	MG:	MG: HALLP1 = HIGHMOUNT DR CTRL	
12/05/2017 04:29:35	WB:	WB: CTRL SSO PHILLIPS FA ST GOOD INTENT THE SMELL WAS FROM THE LOCAL TIP AND	
12/05/2017 04:29:35	WB:	WB: POLICE ARE ON SCENE	
12/05/2017 04:30:33	MG:	MG: HALLP1 - AV NOT REQD	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1633697	POUND RD	26/05/2017 19:18:00
Date	Type	Comment	
26/05/2017 19:18:28	SC:	SC: WASHAWAY RESULT OF ACCIDENT	
26/05/2017 19:20:25	MG:	MG: HALLP1 ACK FURTHER	
26/05/2017 19:25:20	MG:	MG: ADV HALLP1 CHAMP HAVE NYR IS ANOTHER BRIG REQD - HALLP1 NEG	
26/05/2017 19:26:45	MG:	MG: HAMPP1 ACK FURTHER	
26/05/2017 19:27:00	MG:	MG: HALLP1 = POUND RD CTRL - POLICE ON SCENE	
26/05/2017 19:29:34	WB:	WB: CRL SSO MROBERTS INC ST HAMPP1 ON SCENE	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1634750	KILBERRY BVD	4/06/2017 01:48:00
Date	Type	Comment	
04/06/2017 01:48:18	SC:	SC: FIRE IN WETLANDS	
04/06/2017 01:54:09	MG:	MG: HALLP1 KILBERRY BVD CONTROL	
04/06/2017 01:56:18	MG:	MG: TO CTRL - CHAMP HAVE NYR DO YOU WANT ANOTHER BRIG? / CTRL - NEGATIVE	
04/06/2017 01:56:34	MG:	MG: HAMPT1 ACK FURTHER	
04/06/2017 01:56:54	MG:	MG: HAMPT1 - ARE WE REQ C1 OR C3? / CTRL - C1 - WE HAVE A FIRE IN THE PARK	
04/06/2017 01:56:54	MG:	MG: THAT WE ARE TRYING TO MAKE ACCESS TO	
04/06/2017 02:06:27	WB:	WB: CTRL SSO MROBERTS NSF UC POLICE REQD FOR SUSP CIRC'S CONFIRMED CAR FIRE	
04/06/2017 02:06:27	WB:	WB: WAS A HOLDEN COMMODORE REGO YTR 839	
04/06/2017 02:07:24	NA:	NA: POLICE VIA CAS	
04/06/2017 02:12:15	MG:	MG: CTRL - POLICE AND AV ALSO ON SCENE	
04/06/2017 02:16:54	MG:	MG: CTRL - ADVISE RDO HAMPT1 HAVE BOGGED THEIR TANKER MAY NEED DMO OR HEAVY	
04/06/2017 02:16:54	MG:	MG: HAUJALGE	
04/06/2017 02:20:31	NA:	NA: CFA FSCC	
04/06/2017 02:21:59	NA:	NA: RDO8 PAGED TO CALL IN	
04/06/2017 02:27:51	NA:	NA: RDO8 CALLED IN FOR DETAILS	
04/06/2017 02:30:00	MG:	MG: RDO8 GET AN NUMBER FOR HAMPT1 AND PAGE IT TO ME AS THE MOBILE IS NOT	
04/06/2017 02:30:00	MG:	MG: TURNED ON	
04/06/2017 02:32:37	MG:	MG: ASKED CTRL FOR CONTACT NUMBER FOR HALLT1 CTRL BEST TO CALL OUR NUMBER	
04/06/2017 02:32:37	MG:	MG: HALLP1 [REDACTED]	
04/06/2017 02:34:22	NA:	NA: RDO8 PAGED WITH HALLP1	
04/06/2017 03:12:40	MG:	MG:FSCC MUSSELWHITE, FROM RDO 8 OPS OFFICER O'CONNOR, HAMPT1 WILL BE	
04/06/2017 03:12:40	MG:	MG: LOCKED UP AND LEFT ON SCENE OVER NIGHT, DMO WILL BE ADVISED AT FIRST	
04/06/2017 03:12:40	MG:	MG: LIGHT. HAMPT1 CAN BE PLACED OUT OF SERVICE AT THIS TIME.	
04/06/2017 03:13:47	MG:	MG: AS THE APPLIANCE IS SIGNIFICANTLY BOGGED.	
04/06/2017 03:36:22	WB:	WB: CTRL - SSO MROBERTS - NSF ST - WETLANDS AREA - HALLP1 RS AND WE ARE	
04/06/2017 03:36:22	WB:	WB: TRANSPORTING HAMPPON PARK CREW MEMBERS BACK TO STATION - HAMPTT1 WILL	
04/06/2017 03:36:22	WB:	WB: REMAIN ON SCENE HERE AND DMO WILL ATTEND IN DAYLIGHT HOURS TO COLLECT AS	
04/06/2017 03:36:22	WB:	WB: DISCUSSED WITH THE RDO	

 Incident Cad Comments

Region	Inc No	Incident Name	Incident Date
08	1635423	WINNMAAV	9/06/2017 20:01:00

Date	Type	Comment
09/06/2017 20:00:36	SC:	SC: OVEN FIRE
09/06/2017 20:03:36	MG:	MG: APPLS GIVEN FURTHER.. HALLP1 ACK
09/06/2017 20:04:05	MG:	MG: NARRP1 ACK FURTHER
09/06/2017 20:06:54	MG:	MG: HALLP1 IS CTRL
09/06/2017 20:10:39	MG:	MG: CTRL POLICE AND AV ON SCENE
09/06/2017 20:10:53	MG:	MG: UNABLE TO RAISE CTRL TO ADV CHAMP NY RESPNODED
09/06/2017 20:11:53	MG:	MG: HAMPP1 NO TURN OUT RECEIVED
09/06/2017 20:12:54	WB:	WB: CTRL SSO CHAPMAN SF ST

 Incident Cad Comments


Region	Inc No	Incident Name	Incident Date
08	1635425		9/06/2017 20:09:00

Date	Type	Comment
09/06/2017 20:09:08	SC:	SC: UNDEFINED FIRE
09/06/2017 20:12:40	MG:	MG: HAMPP1 ACK FURTHER
09/06/2017 20:14:45	MG:	MG: HAMPP1 HALL HAVE NY RESPONDED, DO YOU REQ A FURTHER BRIG,, .. NEG
09/06/2017 20:16:00	MG:	MG: HALLP1 AND HAMPT1 ACK FURTHER
09/06/2017 20:16:57	MG:	MG: ORIGINAL CALLER CALLED BACK CANNOT MEET THE BRIGADE - CANNOT SEE FIRE
09/06/2017 20:16:57	MG:	MG: ANYMORE BUT CAN SEE THE TEENAGERS - NEAR THE WATER DRAIN IN FRONT OF
09/06/2017 20:16:57	MG:	MG: SALLYS RUN NFD
09/06/2017 20:17:00	MG:	MG: HAMPP1 IS CTRL
09/06/2017 20:19:54	MG:	MG: CTRL HALL CAN CANCEL WITH THANKS. NOTHING FOUND. CLI WHEN AVAIL.. GIVEN..
09/06/2017 20:19:54	MG:	MG: ACK, AND GIVEN 2ND CALL
09/06/2017 20:27:47	WB:	WB: CTRL LT DOWNEY FA ST GOOD INTENT. WE HAVEN'T FOUND ANY SEAT OF FIRE.
09/06/2017 20:27:47	WB:	WB: SEVERAL PEOPLE IN AREA DRINKING AND LIGHTING FIRES EARLIER IN THE NIGHT

 Incident Cad Comments


Region	Inc No	Incident Name	Incident Date
08	1635425		9/06/2017 20:09:00

Date	Type	Comment
09/06/2017 20:09:08	SC:	SC: UNDEFINED FIRE
09/06/2017 20:12:40	MG:	MG: HAMPP1 ACK FURTHER
09/06/2017 20:14:45	MG:	MG: HAMPP1 HALL HAVE NY RESPONDED, DO YOU REQ A FURTHER BRIG,, .. NEG
09/06/2017 20:16:00	MG:	MG: HALLP1 AND HAMPT1 ACK FURTHER
09/06/2017 20:16:57	MG:	MG: ORIGINAL CALLER CALLED BACK CANNOT MEET THE BRIGADE - CANNOT SEE FIRE
09/06/2017 20:16:57	MG:	MG: ANYMORE BUT CAN SEE THE TEENAGERS - NEAR THE WATER DRAIN IN FRONT OF
09/06/2017 20:16:57	MG:	MG: SALLYS RUN NFD
09/06/2017 20:17:00	MG:	MG: HAMPP1 IS CTRL
09/06/2017 20:19:54	MG:	MG: CTRL HALL CAN CANCEL WITH THANKS. NOTHING FOUND. CLI WHEN AVAIL.. GIVEN..
09/06/2017 20:19:54	MG:	MG: ACK, AND GIVEN 2ND CALL
09/06/2017 20:27:47	WB:	WB: CTRL LT DOWNEY FA ST GOOD INTENT. WE HAVEN'T FOUND ANY SEAT OF FIRE.
09/06/2017 20:27:47	WB:	WB: SEVERAL PEOPLE IN AREA DRINKING AND LIGHTING FIRES EARLIER IN THE NIGHT

 Incident Cad Comments

Region	Inc No	Incident Name	Incident Date
08	1636286	DIANNA CT	16/06/2017 06:33:00

Date	Type	Comment
16/06/2017 06:33:20	SC:	SC: SMELL OF GAS IN THE STREET
16/06/2017 06:35:30	MG:	MG: HALLP1 ACK FURTHER
16/06/2017 06:41:55	MG:	MG: TO HALLP1 - CHAMP HAVE NYR - DO YOU WANT ANOTHER BRIG? / NEGATIVE
16/06/2017 06:42:40	MG:	MG: HALLP1 - DIANNA CT CONTROL - STRONG SMELL OF GAS IN THE AIR
16/06/2017 06:43:29	MG:	MG: HAMPP1 ACK FURTHER
16/06/2017 06:45:56	WB:	WB: CTRL - SSO KEATING - FA ST
16/06/2017 06:47:11	MG:	MG: TO CTRL - ARE AV REQ - NEGATIVE

 Incident Cad Comments

Region	Inc No	Incident Name	Incident Date
08	1636566	CHANNELLE CL	18/06/2017 01:45:00

Date	Type	Comment
18/06/2017 01:44:42	SC:	SC: BEDROOM FIRE
18/06/2017 01:46:57	MG:	MG: HALLP1 ACK FURTHER
18/06/2017 01:50:46	MG:	MG: NARRP1 ACK FURTHER
18/06/2017 01:50:53	MG:	MG: HALLP1 IS CTRL
18/06/2017 01:52:49	MG:	MG: ATTEMPTED TO RAISE CTRL TO ADV CHAMP NY RESPONDED
18/06/2017 01:53:53	WB:	WB: CTRL SSO CHAMPAN SF NY UC. SINGLE BEDROOM BRICK VENEER HOME, GAS AND POWER
18/06/2017 01:53:53	WB:	WB: CO REQ
18/06/2017 01:54:04	MG:	MG: CTRL NEG TO FURTHER BRIG BUT REPAGE
18/06/2017 01:54:21	MG:	MG: HAMPP1 ACK FURTHER
18/06/2017 01:56:44	NA:	NA: AGN GAS NOTIFIED WITHIN THE HOUR
18/06/2017 01:57:37	MG:	MG: HAMPT1 ADV SF NY UC.. WE'LL UPGRADE CODE 1
18/06/2017 01:58:27	WB:	WB: CTRL - SSO CHAPMAN SF UC
18/06/2017 01:58:45	NA:	NA: TEAM LEADER
18/06/2017 01:58:57	NA:	NA: AUSNET POWER ETA 40 MINS
18/06/2017 02:12:29	MG:	MG: CTRL - RESPOND POLICE AS THE OCCUPANT IS UNABLE TO LEAVE HERE ANYMORE ...
18/06/2017 02:12:29	MG:	MG: CTRL GIVEN ETA'S ... ACK
18/06/2017 02:13:03	NA:	NA: POLICE VIA CAS
18/06/2017 02:21:21	WB:	WB: CTRL - LT ROBERTO SF ST
18/06/2017 02:22:00	MG:	MG: CTRL - NOTIFY DEPT OF HOUSING AS THIS IS APPARENTLY ONE OF THEIR HOUSES
18/06/2017 02:22:55	MG:	MG: CTRL - IS DHS TO BE NOTIFIED TO ORG ACCOMMODATION FOR RESIDENT .. AFFIRM
18/06/2017 02:27:39	NA:	NA: DHS REF NO. 591566...ADVISED THAT THEY WILL BE CALLING OFFICER IN CHARGE
18/06/2017 02:27:39	NA:	NA: OF REGION ASAP WHO WILL ORGANISE ALTERNATIVE ACCOMODATION
18/06/2017 02:35:09	MG:	MG: CTRL - POWERCOR ON SCENE
18/06/2017 02:40:18	MG:	MG: CTRL - GAS CO ON SCENE
18/06/2017 02:40:44	MG:	MG: CTRL ASKED TO RING VICFIRE VIA LANDLINE ... ACK
18/06/2017 02:46:38	MG:	MG: MESSAGE FROM EH251 PASSED ONTO CTL -ACKJ
18/06/2017 03:06:11	MG:	MG: HAMPP1 - POLICE CURRENTLY ON SCENE DEALING WITH THE OCCUPANTS TRYING TO
18/06/2017 03:06:11	MG:	MG: FIND THEM A PLACE TO STAY
18/06/2017 03:10:24	MC:	MC: HAMPP1 - FOR DHS DO YOU HAVE A CONTACT NUMBER ... [REDACTED]
18/06/2017 03:11:20	NA:	NA: DHS RANG IN AND WILL RING BRIGADE FOR FURTHER

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1636364	JAMMON CL	16/06/2017 17:49:00
Date	Type	Comment	
16/06/2017 17:48:41	SC:	SC: CAR FIRE	
16/06/2017 17:51:05	MG:	MG: HALLP1 ACK FURTHER	
16/06/2017 17:55:32	MG:	MG: HALLP1 ACK CHAMP NYR - NEGATIVE TO FURTHER BRIG WE WILL BE ON SCENE SHORTLY	
16/06/2017 17:56:08	MG:	MG: HALLP1 IS JAMMON CL CONTROL	
16/06/2017 17:57:57	MG:	MG: CTRL: POL REQUIRED FIRE INVOLVING AN UNATTENDED VEHICLE	
16/06/2017 17:59:42	NA:	NA: POL VIA CAS	
16/06/2017 18:01:00	WB:	WB: CTRL: SSO KEATING - 4 JAMMON CL, NS ST HAMPP1 CONTINUE CODE 3 - FOR POLICE	
16/06/2017 18:01:00	WB:	WB: DELIBERATLEY SET FIRE NO SIGNS OF FORCED ENTRY OR THE VEHICLE BEING STOLEN	
16/06/2017 18:02:02	NA:	NA: POL UPDATED VIA CAS	
16/06/2017 18:09:53	MG:	MG: CTRL: POL ON SCENE	
16/06/2017 18:13:58	MG:	MG: HALLP1 SCENE LEFT IN HANDS OF POL	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1637610	KING DAVID CT	26/06/2017 13:07:00
Date	Type	Comment	
26/06/2017 13:07:00	SC:	SC: STOVE FIRE OUT FOR 1 MIN	
26/06/2017 13:09:20	MG:	MG: HALLP1 ACK FURTHER	
26/06/2017 13:16:07	MG:	MG: HALLP1: NOW KING DAVID CT CTL	
26/06/2017 13:17:46	MG:	MG: CTL: NEG TO FURTHER BRIG - PUT A CANCELLATION OVER CHAMP PAGERS PLS	
26/06/2017 13:18:21	NA:	NA: CANCEL PAGE SENT TO CHAMP	
26/06/2017 13:21:51	WB:	WB: CTL: SO PHILLIPS FA ST GOOD INTENT	

Incident Cad Comments			
Region	Inc No	Incident Name	Incident Date
08	1637734	CANUNGRA CL	27/06/2017 16:45:00
Date	Type	Comment	
27/06/2017 16:45:30	SC:	SC: SMELL OF SMOKE	
27/06/2017 16:48:41	MG:	MG: HALLP1 ACK FURTHER	
27/06/2017 16:52:16	MG:	MG: HALLP1 ADVISED CHAMP NYR NEGATIVE TO ADDITIONAL BRIGADE	
27/06/2017 16:53:25	MG:	MG: HAMPP1 ACK FURTHER	
27/06/2017 16:58:06	MG:	MG: HAMPP1 NOW CANUNGRA CTRL	
27/06/2017 17:01:04	MG:	MG: CTRL...HALLP1 CAN CANCEL...ACK	
27/06/2017 17:02:27	WB:	WB: CTRL...FF MCDONALD FA ST GOOD INTENT	