

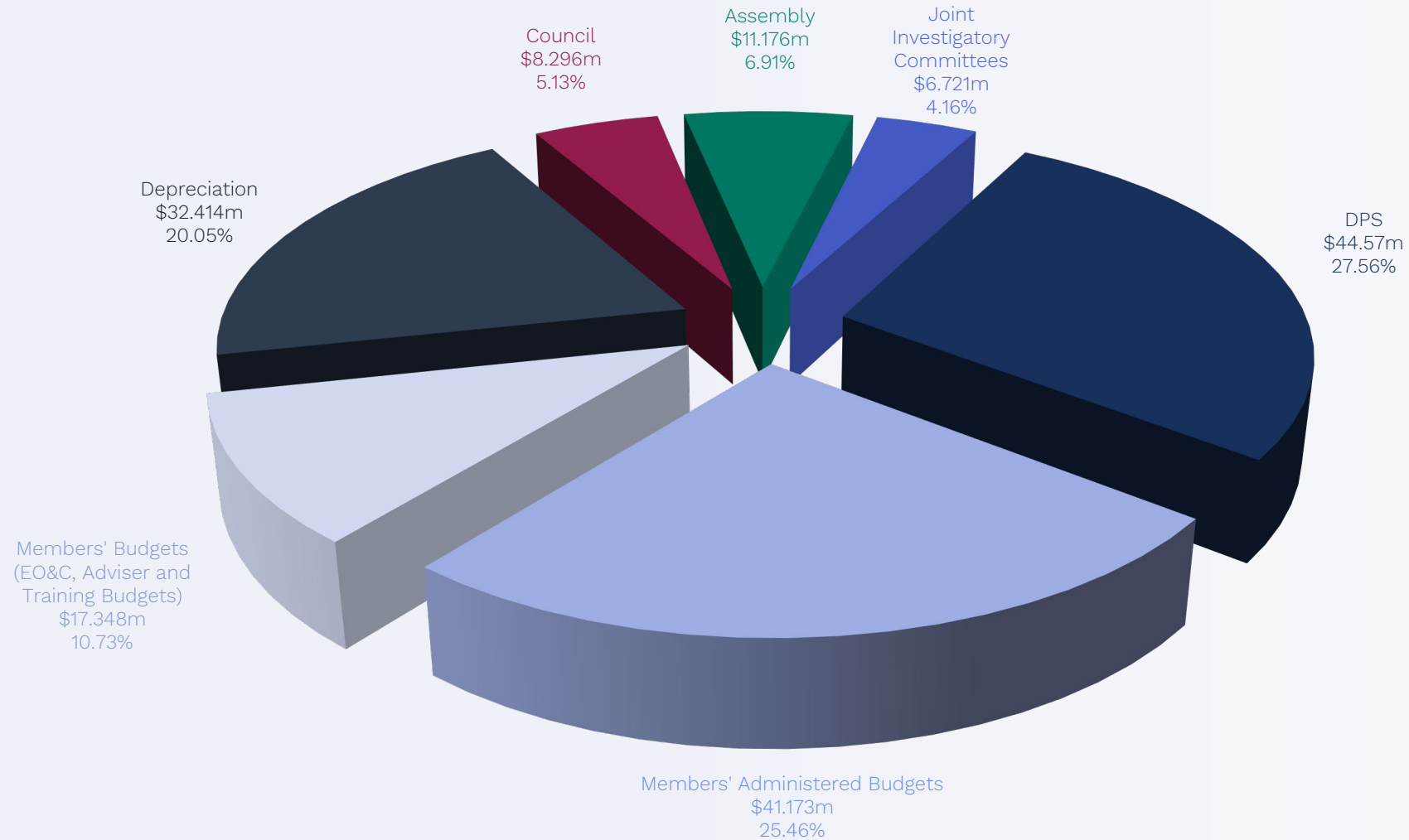


Financial and Performance Outcomes

2023–24

Parliamentary Departments

Parliamentary Departments Output Budget Breakdown 2023-24 (\$m)





Legislative Council Regional Sitting

- Held on 18 April 2024 at the Campaspe Library, Echuca
- Opportunities at Welcome Reception and Farmers Market Lunch for Members to speak to locals
- Local Aboriginal elder Uncle Rick Ronan performed a Smoking Ceremony and Welcome to Country at the start of the day
- Local young people, Tara Atley and Cameron Barnes, spoke from the floor of the chamber at the beginning of the day, with a focus on growing up in the area and the challenges they face
- 95 young people and 11 Members participated in youth forums in Shepparton and Kyabram in the lead up to the regional sitting, developing a series of recommendations for Parliament



Legislative Council Regional Sitting

- 57 students from 6 schools participated in programs, with a focus on smaller schools that may not otherwise have had the opportunity to participate
- Committee hearings also took place in the lead up for the Inquiry into the state education system in Victoria
- A series of social media posts were made for the regional sitting, with video reels attracting 37,000 views





School and Student Engagement

2023-24

- 15,486 student visitors to Parliament House
 - 11,178 students for booked tours
 - 4,308 students for parliamentary role play
- School visits
 - 54 metropolitan school visits involving 93 sessions and 4,844 students
 - 6 regional school hub visits involving 37 sessions, 20 schools and 938 students (covering Ararat, Seymour, Lakes Entrance, Traralgon, Wangaratta and Ballarat)
- 3,959 online incursion student participants
 - 152 sessions across 49 schools
- 1,126 students entered in the Parliament Prize from over 200 schools
- 581 VCE Legal Studies role play participants across Victoria



Tertiary Student and Teacher Engagement

2023-24

- 43 Parliamentary Internship Program participants from 5 universities (University of Melbourne, Monash, Swinburne, LaTrobe and ACU)
- 160 pre-service teachers attending tertiary-level teacher training lectures and workshops
- 168 teacher participants engaged in online panel sessions, workshops and Teacher Open House events
- 120 journalism students completed programs related to reporting on public forums – these programs are collaborations with Monash University and RMIT



Electorate Officers

Recruitment Assistance

In FY 2023-24:

- 261 Electorate Officers were recruited
- End-to-end recruitment assistance was provided in response to 41 recruitment requests
- 222 candidate competency, skills and in-tray assessments were facilitated
- 790 pre-employment checks were facilitated including:
 - 274 interviews (249 confirmation and 25 panel)
 - 258 National Police Checks (NPC)
 - 258 Working with Children Checks (WWC)



2023 Electorate Officer Conference

- First-of-its-kind event held on Tuesday 18 and Wednesday 19 July 2023
- 122 electorate officers participated from across the state
 - 76 metropolitan-based EOs
 - 46 regional-based EOs
- Designed to address feedback gathered through the Training Needs Analysis (TNA) conducted by L&C and to allow EOs to gather as professional peers, share knowledge and experiences, and connect with support
- 88% of post-conference survey respondents reported feeling connected or very connected with their fellow electorate officers
- Post-conference survey feedback showed marked improvement in self-reported confidence levels around the ability to represent and support constituents, address challenges within the electorate office and knowledge of parliamentary





Electorate Offices

	2021-22	2022-23	2023-24
No. of Members with an office within their electorate (incl. temporary EOs)	126 (pre-distribution, at 30 June 2022)	120 (at 30 June 2023)	124
No. of new leases (new lease activity commenced within the period)	10	5	16
No. of leases extended (lease extension completed within the period)	22	10	28
No. of minor EO refurbishment completed (excl. kitchen appliance provision projects)	4	10	25
No. of major EO refurbishment completed (incl. relocation and refurb)	9	5	16
No. of dedicated EO security upgrades (Dedicated EO security upgrades include all Data Security EACS and CCTV installation projects whether part of a relocation project, refurbishment project or new office)	5	10	16

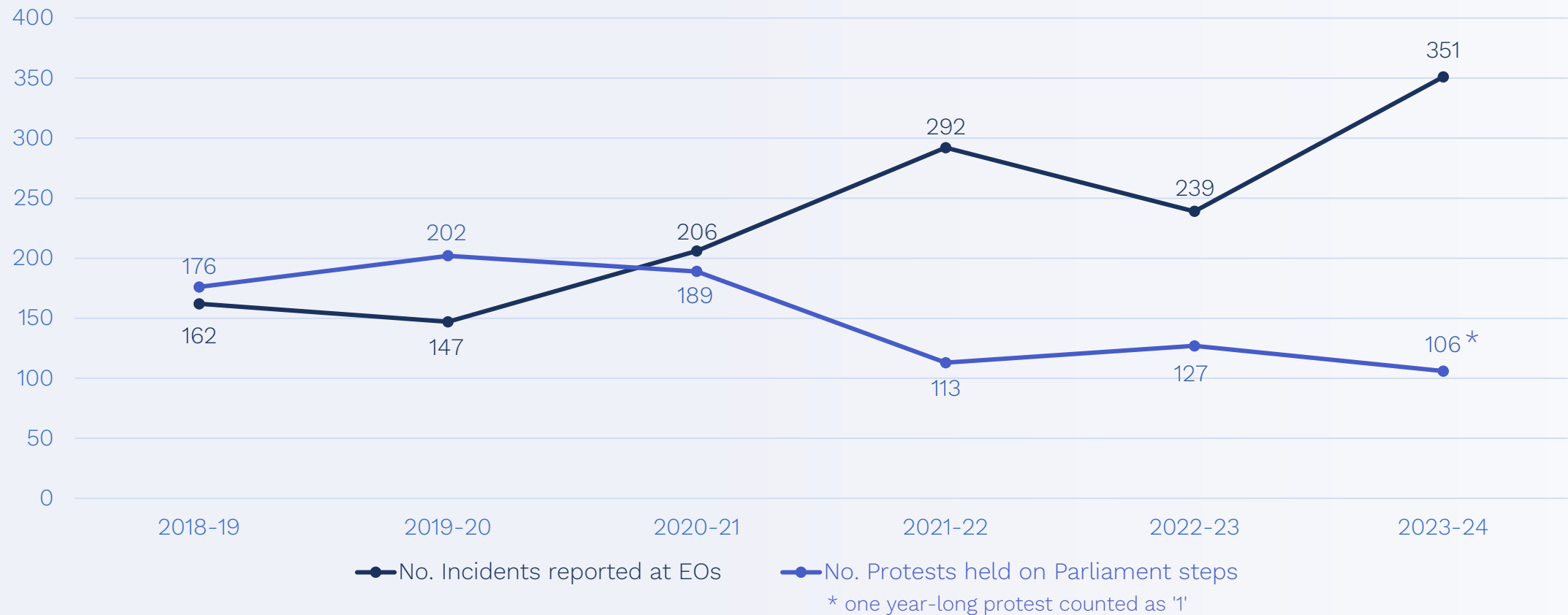
Service Delivery Model

- Each electorate office has a dedicated Property Partner, Security Advisor and HR Business Partner

	Property Services	Security Services	People and Capability	
No. of Electorate Office site visits completed FY 2023-24	217	338 (incl. 74 Security Risk Assessments)	WHS 9	HR 321

Premises and Precinct Security

Incidents and Protests



Cyber Security



Average weekly risk profile



Over 200,000 web connection requests to malicious internet services are blocked each week based on live intelligence sources



Between 600 and 900 phishing threats are blocked each week



70% of all emails are rejected due to reputation or suspicious sender addresses



Between 50 and 300 emails containing malware are prevented from accessing Parliament's systems each week

Protection measures and performance



New passwords are now checked against databases of previously breached passwords from the dark web



Four phishing simulations have been undertaken in the last 12 months with improvements shown in suspicious email reporting



Continued review and enhancement of mobile device security measures

Hansard and Broadcast



	2021-22	2022-23	2023-24
Broadcast hours – Legislative Assembly	390	300.5	410.7
Broadcast hours – Legislative Council	438	301	412.1
Broadcast hours – Committees	76	138	364
Video on Demand requests	2,450	2,191	3,694
Number of Hansard pages – Legislative Assembly	5,283	3,598	4,929
Number of Hansard pages – Legislative Council	4,916	3,290	4,478
Number of Hansard records – Committee Hearings	79 (67 broadcast, 12 transcript only)	23 (21 broadcasts, 2 transcript only)	99 (59 broadcasts, 40 transcript only)

Supporting Pacific Parliaments



- Commonwealth Parliamentary Association twinning program
- Parliaments of Fiji, Nauru and Tuvalu
- Activities:
 - Nauru Deputy Clerk attachment at Victorian Parliament
 - In-country visits to Nauru for **IT needs assessment**, and to **establish a Facebook page**
 - Fiji Parliament whips workshop in Victoria
 - Fiji Parliament committees' workshop
 - Budget analysis support for Fiji
 - Member induction in Fiji
 - Fiji Speaker and member delegation visits to Victoria

Thank you