



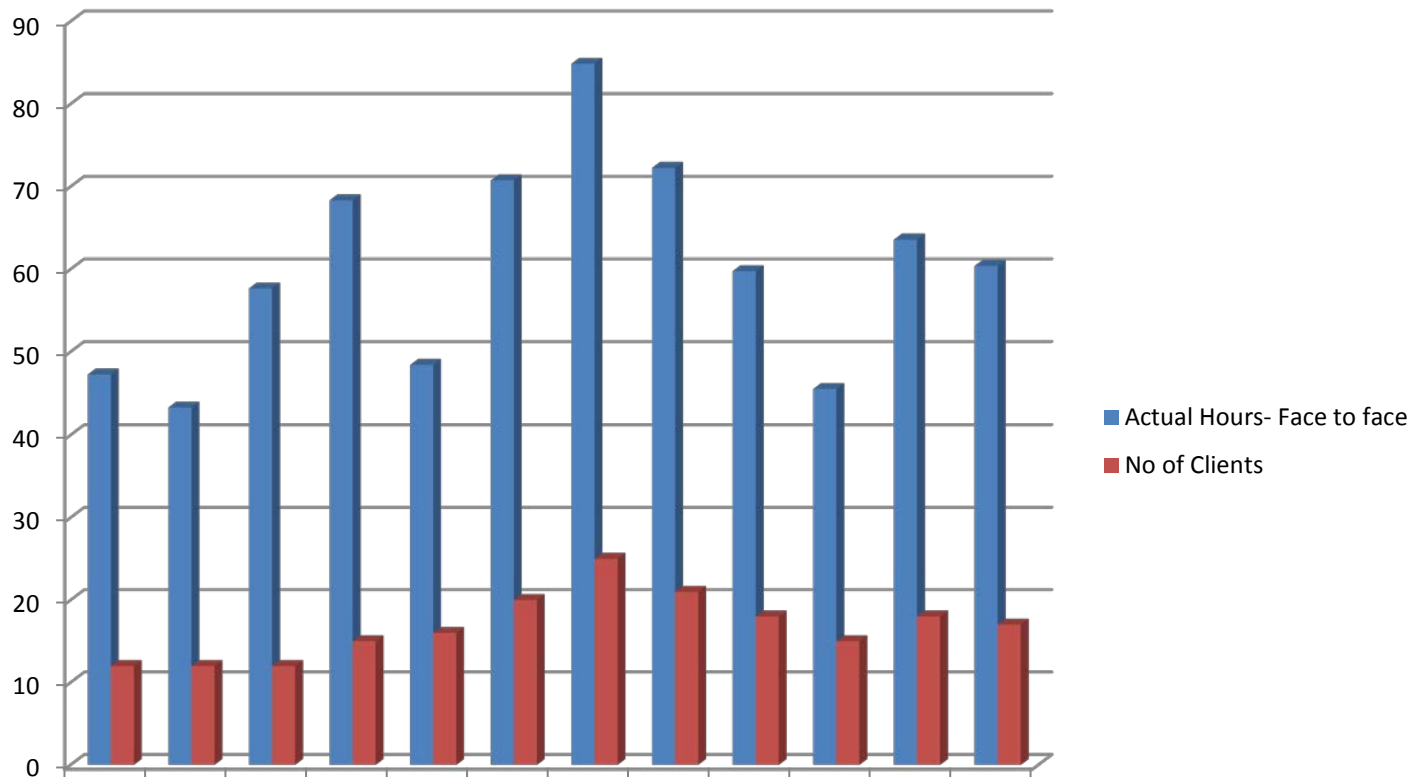
**PORTLAND**  
DISTRICT HEALTH

End Of Life Parliamentary Inquiry  
2015

# Background

- PDH is located in the Glenelg Shire.
- Portland has a population of 10,000 people
- Glenelg Shire has a population of 19,000
- 1.2 FTE CNC Palliative care supported by generalist community health/District Nurses
- PDH has 1 palliative care inpatient bed
- PDH is a member of the BSW Region Palliative Care Consortium

# Palliative Care Community



Actual Hours- Face to face	47.25	43.33	57.67	68.34	48.41	70.76	84.87	72.26	59.76	45.5	63.58	60.4	<b>Total Hours: 722</b>
No of Clients	12	12	12	15	16	20	25	21	18	15	18	17	<b>Clients: 201</b>

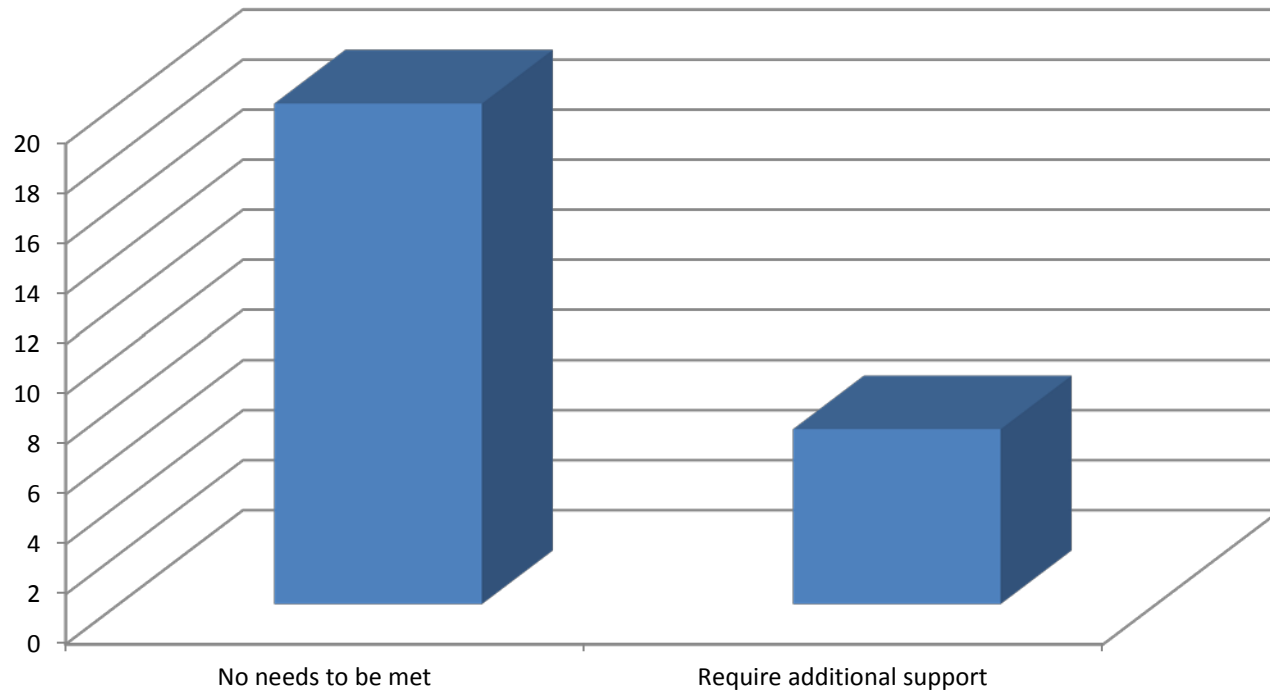
# Advanced Care Planning

- PDH Policy – All Palliative Care Patients admitted under Palliative Care Program have ACP, Statement of Choices, & Enduring Power of Attorney and/or Financial Power of Attorney.
- ACPs are flagged on Trak data system and now scanned by HIS onto Trak Community – continuity of care
- Identification of Gap: – points of entry – having the discussion
- “Asking the Question” & documenting it
- Urgent Care Centre & Aged Care Services e.g. HSL, BUPA, HRH
- Staff – ACP Practitioners across the Organisation- Pal Care, UCC, HARP, Counselling, AOD

# CSNAT - Results

- PDH CPC implemented the Carer Support Needs Assessment Tool (CSNAT) as part of client admission from early 2014.
- An audit was conducted which included 55 CPC registrations over a 12 month period between 1/04/14 to 31/03/15.
- The purpose of the audit was to determine how many of the 55 CPC registrations were provided with the CSNAT and how many were returned completed; & data meaningful
- 55 registrations were determined by searching the following reports between 1/04/14-31/03/15:
- 28 of the 55 registrations did not complete a CSNAT; of the 28, 6 did not have a carer, records could be found for 6 carers, 8 clients died within 2 weeks of registration and 8 clients were discharged to another health care provider within 2 weeks of registration.
- The average number of days from the carer receiving the CSNAT and return to CPC was 18.8 days.

# CSNAT Survey Results



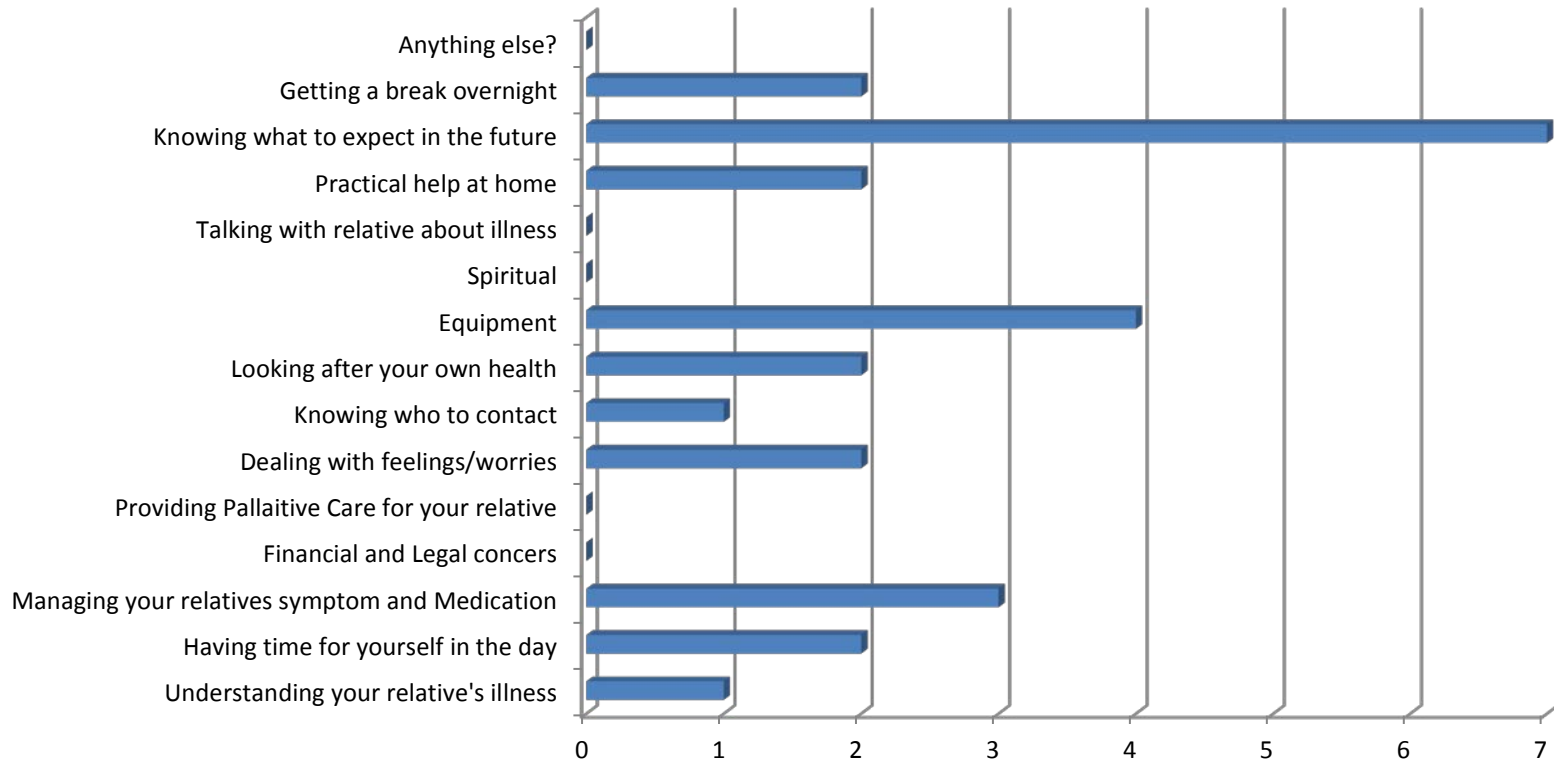
# Priority Areas as part of CQI

- Database PERM
- Reporting – requires refining as not capturing all data
- Preferred Place of Death 1/7/15-30/6/15
  - Home Total: 9 (n=23)
  - Inpatient Total: 9 (n=13)
  - Residential Aged Care Total: 1 (n =1)
  - Not Asked/Not Stated/Not Known Total: 38 (n=17)

*(Report generated : 28/7/15, 10:23 hrs; Created by HIS – Modified by SWARH)*

*(Audit PERM Patient Review Page)*

# CSNAT Needs Analysis





# Palliative Care Volunteers



READY to help... (rear from left) Community palliative care coordinator of volunteers, Trish Rawlings; with volunteers Yvonne Donnell, Deanna Bird, Heather Burton, and Bev Turner; and community palliative care clinical nurse consultant Jo Spurge.  
Front from left: Volunteers Lyn Newby, Kay Talbot, Heather Fitzgerald, and Tania Butcher.