

Legislative Council Economy and Infrastructure Committee Inquiry into the Multi Purpose Tax Program

Department of Transport



Confidential – Legislative Council Economy and Infrastructure Committee Inquiry into the Multi Purpose Tax Program



DoT purpose & CPVV role

The Department's purpose is to deliver simple, safe and connected journeys.

DoT and MPTP

DoT provides advice to government on:

- strategic policy settings for the industry,
- consistent with the objectives of the *Transport Integration Act 2010*.

CPVV

- independent statutory authority and regulator of CPVs.
- administers the MPTP on behalf of Government to ensure:
 - safe, accessible, customer-focused and competitive CPV industry.

This includes administering membership and subsidy payments in line with criteria established by Government.



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Accessible Public Transport



Action Plan

- takes a whole-of-journey approach to accessibility
- assists transport agencies in fulfilling obligations under Equal Opportunity Act & Disability Discrimination Act

Purpose of Multi-purpose Taxi Program

MPTP supports:

- affordable transport options for members
- the ability to choose the transport options that best suit their needs.

Industry reform and choice

- choices were expanded for all CPV users, including MPTP, in 2017 and 2018 through CPV industry reform
- as such, extending MPTP to more service providers is not new policy

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Reforming commercial passenger vehicles for all Victorians

The Commercial Passenger Vehicle Industry Act 2017

- provides the foundation for safety and consumer protections for all CPV users
- cut upfront costs delivering more services and choice
- The Government also increased the wheelchair lifting fee to \$20 per trip at the time, to ensure a viable accessible transport sector.

Regulating for safety

- Regulations seek to ensure:
 - high levels of passenger and driver safety
 - ensuring transactions are transparent

Safety in the industry

- Driver and passenger safety is a key objective of the Commercial Passenger Vehicle Industry (CPVI) Act 2017.
 - The CPVI Act imposes safety duty requirements on each industry participant
 - This is reinforced by more specific safety requirements based on the nature of the CPV service provided
- This is why safety requirements are more comprehensive for the unbooked market
 - distinctions are based on service type – not whether the passenger has a disability or not

Impacts of the reforms

- Significant increase in the number of wheelchair accessible vehicles
- Dramatic fall in wait times in two years since the reforms leading up to the COVID-19 pandemic.

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