

# 2023-24 Victorian State Budget Public Accounts and Estimates Committee

The Hon. Gabrielle Williams MP  
Minister for Ambulance Services

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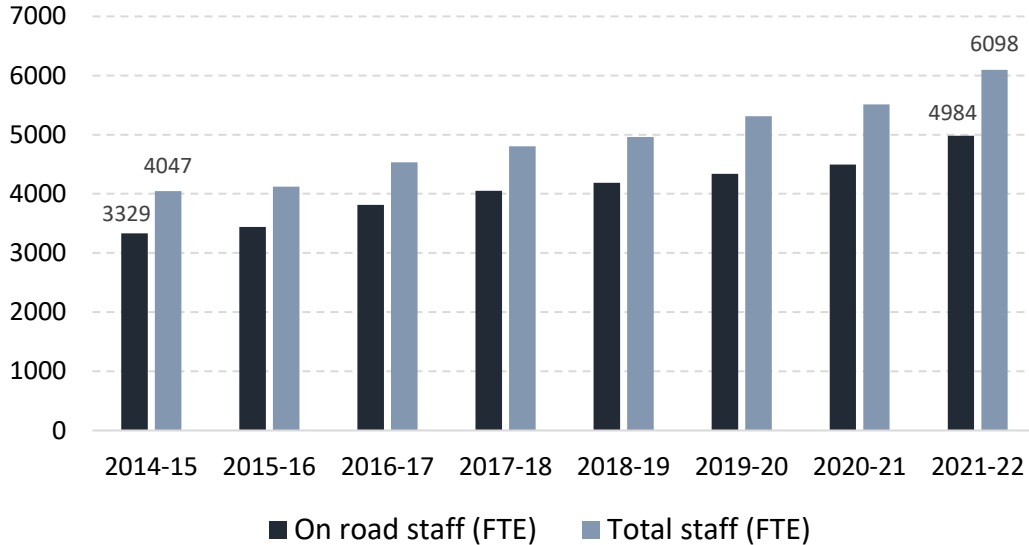
Department  
of Health

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# A growing workforce

Ambulance Victoria's workforce has grown and relative to population, is larger than NSW and the national average.

AV workforce 2014-15 to 2021-22

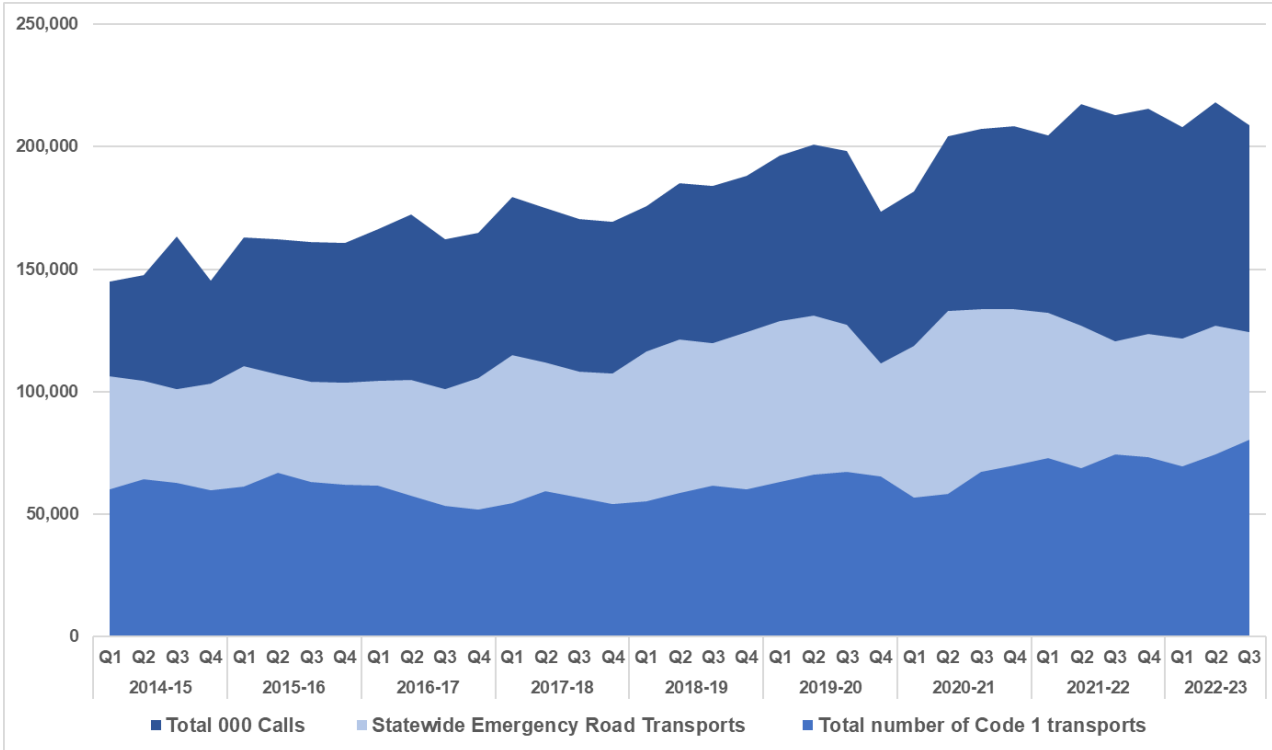


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# The impact of demand

## Emergency transports, Code 1 transports and Triple Zero calls



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# Delivering care when and where it's needed

## Changing responsibilities and a focus on connecting Victorians to the care

### Emergency response

Paramedics provide clot dissolving medication to treat heart attacks

### Treat at home

Paramedics connect patients while on scene to the Victorian Virtual ED

After VVED assessment, around **76%** of patients do not require physical care at an emergency department

### Treat over the phone

Secondary Triage manages almost **20%** of Triple Zero callers without an emergency ambulance dispatch

### Transport and care between settings

Mobile Stroke Ambulance can detect the type of stroke a patient is having, allowing for assessment and treatment on route

# Delivering all election commitments

**\$76.3 million investment**

**\$30.4 million**

for new ambulance station in Armstrong Creek

**\$20.1 million**

to establish and train paramedic practitioners

**\$15.8 million**

to train 40 additional Mobile Intensive Care Ambulance (MICA) paramedics

**\$10 million**

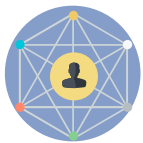
towards Victoria University's Centre for Paramedicine



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# Connecting people to care

**\$201.5 million investment**



**\$93.1 million**

to respond to demand



**\$13.1 million**

to continue expanded Secondary Triage



**\$27.3 million**

for the Victorian Virtual Emergency  
Department



**\$42.1 million**

to maintain targeted rural resourcing



**\$25.8 million**

to continue Medium Acuity Transport  
Services (MATS)

Thank you



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