

City of Maribyrnong
COVID-19
Relief and Recovery
Snapshot

City of Maribyrnong Relief and Recovery Snapshot

The Municipal Emergency Management Plan

The Municipal Emergency Management Plan (MEMP) outlines the coordinated arrangements for the relief and recovery from emergencies that may occur in the City of Maribyrnong.

Maribyrnong Relief and Recovery Action Plan for the COVID-19 Pandemic

The purpose of the Maribyrnong Relief and Recovery Action Plan for the COVID-19 Pandemic is to set out the collaborative arrangements for planning, coordinating and managing the delivery of relief and recovery activities until business as usual recommences.

Maribyrnong Relief and Recovery Committee for the COVID-19 Pandemic

Under the MEMP, the Relief and Recovery Committee for the COVID-19 Pandemic has been established to coordinate the delivery of the Maribyrnong Relief and Recovery Action Plan for the COVID-19 Pandemic, plan to the affected communities.

The Committee is chaired by the Maribyrnong City Council and Municipal Recovery Manager (MRM) and consists of representatives

from Council, key agencies including Department of Health and Human Services, cohealth, Victoria University, Victoria Police, Red Cross and other organisations as needed.

Under the Relief and Recovery Committee, three sub-committees have been established, which are based on three of the four relief and recovery environments outlined in the MEMP:

- Social Environment Sub-committee
- Economic Environment Sub-committee
- Built Environment Sub-committee

Each sub-committee is chaired by a Council officer and has an action plan which outlines the actions in response to relief and recovery.

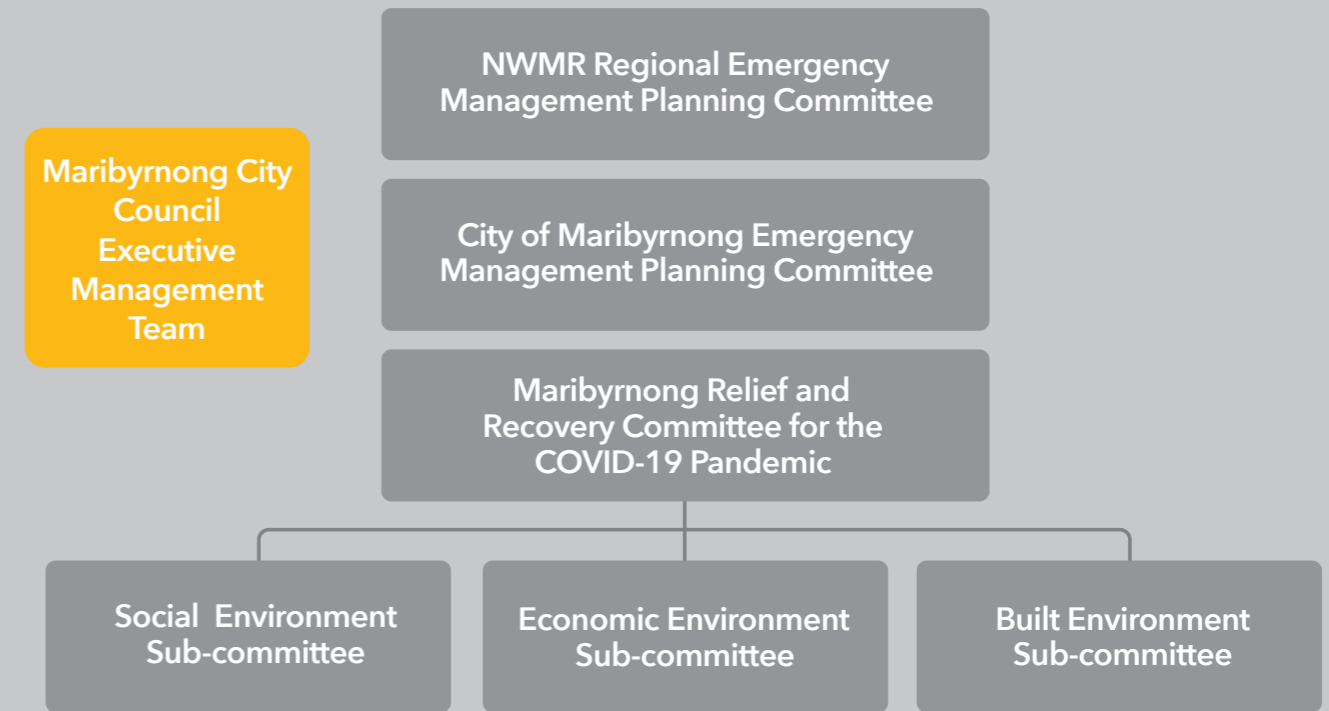
Community Connectors

Council has appointed two officers as Community Connectors who will provide a single point of access triage, referral and short term case management for community members who have been directly impacted by COVID-19.

The Community Connectors have been receiving calls on issues related to emergency relief, parenting and at home support. Short-term case work is also being undertaken through welfare checks with vulnerable residents.

City of Maribyrnong Relief and Recovery Structure

A Municipal Relief and Recovery Committee has been established under the following structure:



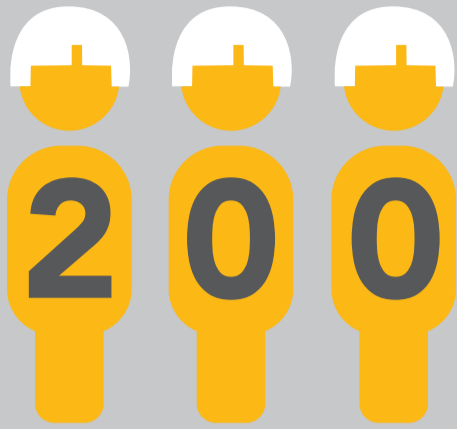
Emergency Relief & Recovery Activities Over Time

Relief and recovery are integral aspects of emergency management, which also includes preparedness and response. The following illustration shows the overlapping stages of relief and recovery for the COVID-19 pandemic.

Preparedness / Mitigation



Community members receiving ongoing support



From Vulnerable Persons List

Residential Support Package



May and September rates deferred.
2020 Kinder enrolment fees waived
Deferment of pet registration fees.
For residents that meet the criteria.

Business Support Package



May and September rates deferred for eligible commercial businesses.
May rates discounted by 50%.

\$4.1M in Residential and Business Support Packages

Care packages delivered + new home meal clients



On average meals delivered each week



Relief pack food parcels (direct contact from charities, support services and other LGA's)



CITY OF MARIBYRNONG COVID-19 RELIEF AND RECOVERY SNAPSHOT

Families Assisted



with Early Years and Maternal Child Health services

Calls to triage number



Examples of assistance required: financial assistance, food parcels, meal referrals, nappies.

cohealth support to vulnerable clients



Contacted to see if assistance needed, COVID-19 messaging understood, and if follow up support required.

Victoria University students assisted



Assisting students with food and housing and fundraising for students in need.

Unison clients assisted in seeking crisis accommodation



Reservations delivered to library members



8,254 total items delivered

Care Packs sent to Secondary Schools



Distributed by Youth Services

Artists and Arts Workers Supported



Through 44 funded projects

Pet Registrations Refunded



Love My Pet pet registrations

Planning Application Fees Waived



Parking Controls Relaxed



Relaxed enforcement on timed Green Zone parking conditions

CITY OF MARIBYRNONG COVID-19 RELIEF AND RECOVERY SNAPSHOT

Business District Improvement Grants



\$75,000 innovation fund with 50 x \$1500 micro grants for eligible businesses

Food Premises Supported



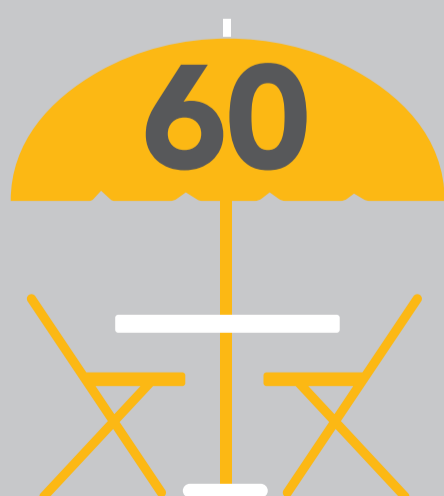
Refund of Food Act registrations to eligible businesses - over \$500,000

Registered Businesses Supported



Support provided to eligible businesses

Outdoor Dining Applications Refunded



Outdoor dining support for eligible businesses

Local Business Directory Uploads



Number of local businesses with information uploaded

#KeepMariKind Campaign Facebook Posts



Open local businesses supported with daily campaign Facebook posts