

QUESTION ON NOTICE

Question No: 5 Portfolio: Corrections Witness: Larissa Strong, Commissioner, Corrections Victoria Committee Member: Nick McGOWAN Page of transcript: 7 Question: Do you have a document that you can share that gives a breakdown of where they're not performing or not meeting their targets?

Reply: Service Delivery Outcomes (Prisons)

The expected 2023-24 outcome for 'Proportion of benchmark measures in prison services agreements achieved' is 77.7 per cent compared to a target of 90 per cent. This is higher than the 2022-23 actual performance result (which was 75.4 per cent).

Currently, 22 measures are used in the calculation of the aggregated BP3 indicator, 'Proportion of benchmark measures in prison services agreement achieved'. Not all service delivery outcome measures apply to all prisons, due to differing functions played by facilities across the system and their varied security classifications. Different benchmarks apply to service delivery outcomes at each location given different security classifications and cohorts.

A detailed breakdown by facility cannot be provided due to commercial-in-confidence arrangements with prison providers.

Current Service Delivery Outcomes and reference number	
1	Escapes
2	Assault on staff or other persons [not prisoners]
3	Out of cell hours
4	Number of unnatural deaths
5	Self-harm
6	Assault on prisoners by other prisoners
7	Assault on prisoners by staff
8	Random general urinalysis
9	Medical screening within 24 hours
10	'At-risk' assessments within 2 hours
14	Proportion of prisoners engaged in purposeful activity
15	Vocational education and training participation

Table 1: Service Delivery Outcomes (Prisons)



Current Service Delivery Outcomes and reference number	
16	Education and training unit of competency completions
17	Prisoner-related harm reduction
18A	Offending behaviour programs scheduled
18B	Offending behaviour programs completed
20A	Pre-release program and assistance [sentenced prisoners]
20B	Court discharge information session [remandees]
22	Prison industries
23	Case management
24	OH&S/WorkCover
25	Disability training

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The Hon. Enver Erdogan MLC Minister for Corrections