
From: Ben Rogers [REDACTED]
Sent: Friday, 13 September 2024 12:28 PM
To: fvpdata
Cc: Jean-Marc Kurban
Subject: RE: Proof transcript | Inquiry into capturing data on family violence perpetrators in Victoria

[REDACTED]

Apologies for the delay, our responses to the QON are below:

1. In the 23/24 FY, the SRV Helpline received 12,356 calls. Helpline advocates were able to respond to 3556 calls.
2. Legislative barriers that might prevent the sharing of information about elder abuse include legislation such as the *Health Records Act 2002 (Vic)* which limits sharing of patient information without consent and the *Privacy and Data Protection Act (Vic)* which regulates the use and collection of personal information. In addition, there are professional privilege and confidentiality obligations that apply to medical professionals, lawyers and social workers and no clear guidelines around when and how to share information. Information Sharing Entities nominated in the FVISS Guidelines do not reflect the same services that are best placed to identify elder abuse.

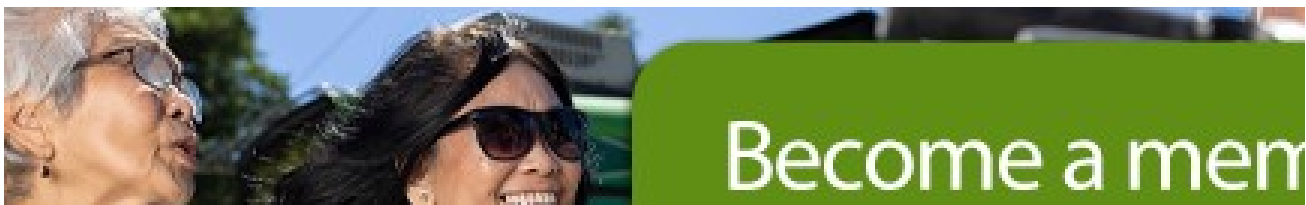
Best wishes,
Ben

Ben Rogers | CEO | [COTA Victoria](#) | [Seniors Rights Victoria](#)

[REDACTED]
Working days: Monday to Friday

Level 2, Suite 2.5, 424 St Kilda Rd, Melbourne VIC 3004
cotavic.org.au | seniorsrights.org.au

COTA Wise Helpline: 1300 135 090 | **Seniors Rights Victoria Helpline:** 1300 368 821



We acknowledge the Traditional Owners and Custodians of the lands on which we work and pay our respects to Indigenous Elders past, present and emerging. Sovereignty has never been ceded. It always was and always will be, Aboriginal land.

Privileged – Private and Confidential. This email and any files or attachments transmitted with it are confidential and may contain legally privileged information or copyright material. You should not read, copy or disclose them without authorisation. If you receive this email and you are not the addressee, please disregard the contents of the email, delete the email and notify the author immediately. Confidentiality and legal privilege attached to this email are not waived or lost by reason of mistaken delivery to you.