

Public Accounts and Estimates Committee Hearing 2024-25

The Hon Melissa Horne MP
Minister for Casino, Gaming and Liquor Regulation

Thursday 23 May 2024



Casino, Gaming and Liquor Regulation

- A year in review

2023-24 has been a year of major change to address, prevent and respond to gambling harm.



Casino reforms embedded

Mandatory carded play and pre-commitment and new code of conduct implemented at Crown Melbourne



New gambling harm prevention and response model

From 1 July 2024, better service integration and cross-portfolio work to address gambling harm with Government investment of \$165.61 million over 4 years



Delivered a new wagering and betting licence

On 18 December 2023, the Minister awarded a 20-year licence to Tabcorp

Suitability of Crown Melbourne



The Victorian Gambling and Casino Control Commission (VGCCC) is satisfied that Crown Melbourne is suitable to hold the Victorian casino license.



While this is a significant milestone, there is still work to be done. Crown Melbourne must complete the Melbourne Transformation Plan.



The government will introduce laws to bolster scrutiny of the casino to ensure past illegal and immoral behaviours can never happen again.

Introduction of a new gambling harm and prevention response model

The new gambling harm prevention and response function will commence 1 July 2024.

- Better integration of Gambler's Help with other therapeutic and counselling services
- Stronger campaigns to change behaviour and raise community awareness
- Robust research agenda focused on improving services and outcomes of vulnerable Victorians
- Secure funding through a dedicated Gambling Harm Response Fund



- \$165.61 million over 4 years investment in new gambling harm and prevention model
- Providing funding certainty for service providers and enhanced service delivery

Delivery of a new wagering and betting licence

New high-value licence awarded and will commence in August 2024.

- A competitive wagering and betting licensing process
- New framework strengthens harm minimisation
- Strong regulatory oversight by the VGCCC
- Continued innovation and measurable harm minimisation reforms

- The new licence begins on 16 August 2024, for 20 years
- Excellent value achieved for the State

Thank you

