



**Metropolitan Fire and
Emergency Services Board**

Metropolitan Fire Brigade

Presentation to Environment and Planning
Standing Committee:

Inquiry into Fire Season Preparedness

Mr Jim Higgins ASM,
Chief Executive Officer

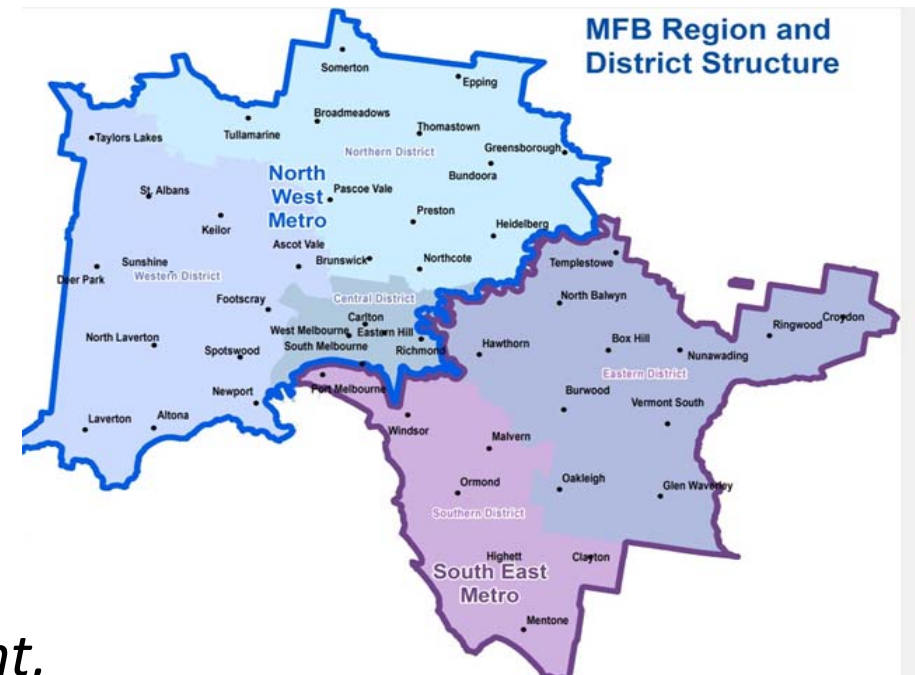


About MFB



Metropolitan Fire and
Emergency Services Board

- 2300 employees
- 47 stations across 26 LGA
- Serving 4 million Melburnians
- State, national, international response
- 38,000 responses p.a. (2016)



*At any given moment,
a minimum of 271
MFB firefighters are on duty to safeguard
Melburnians*

About MFB



Metropolitan Fire and
Emergency Services Board

- Specialised urban fire and emergency service
 - Fire (structure / non-structure)
 - High Angle Rescue Team
 - Urban Search and Rescue
 - Marine response
 - Emergency Medical Response
 - Hazmat
 - Fire investigation and analysis
 - Road Accident Rescue
 - UAV: Unmanned Aerial Vehicles



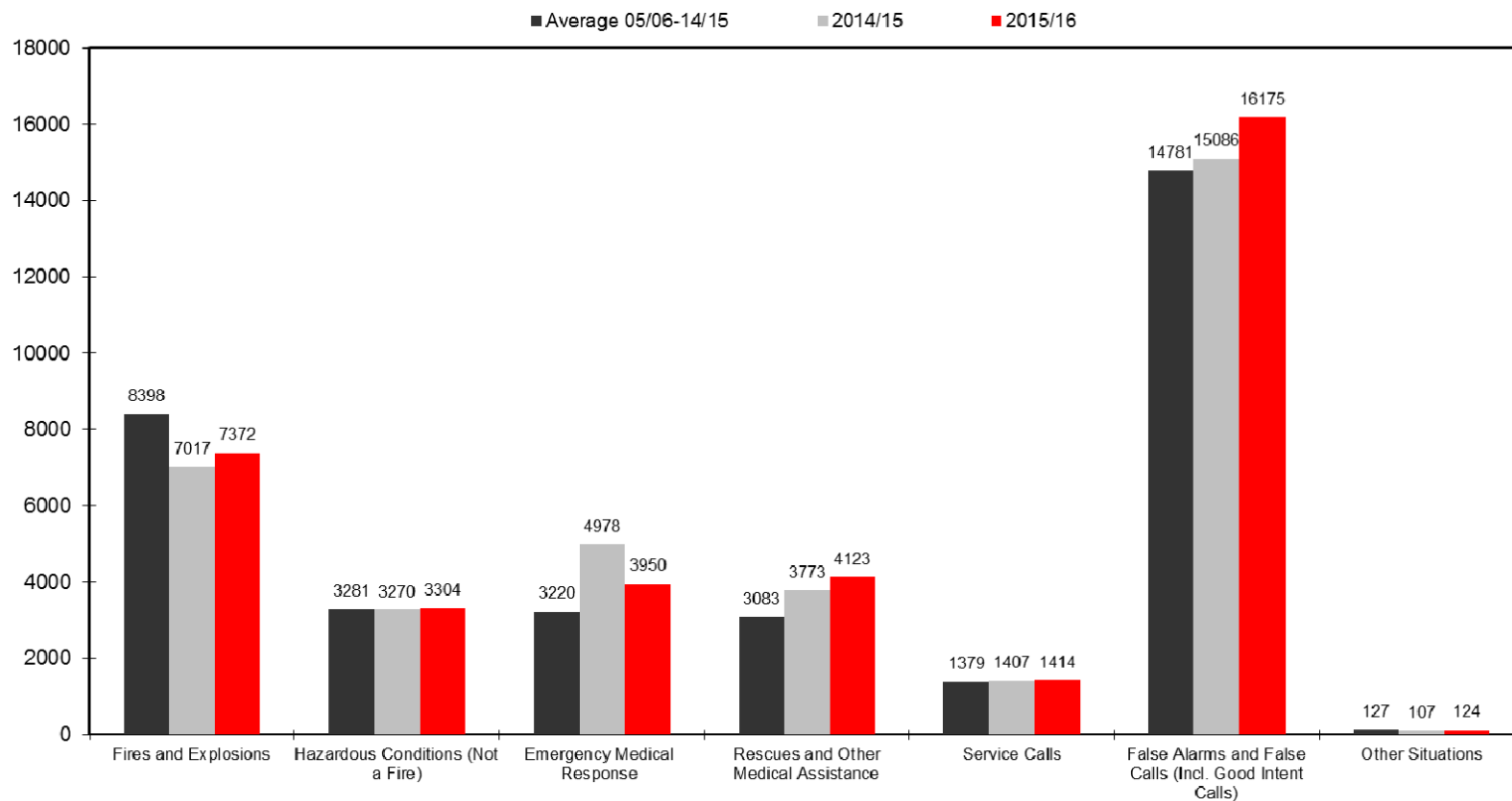
MFB response profile



Metropolitan Fire and
Emergency Services Board

Breakdown of Calls Attended by Type of Incident (MD only)

2005/06-2015/16



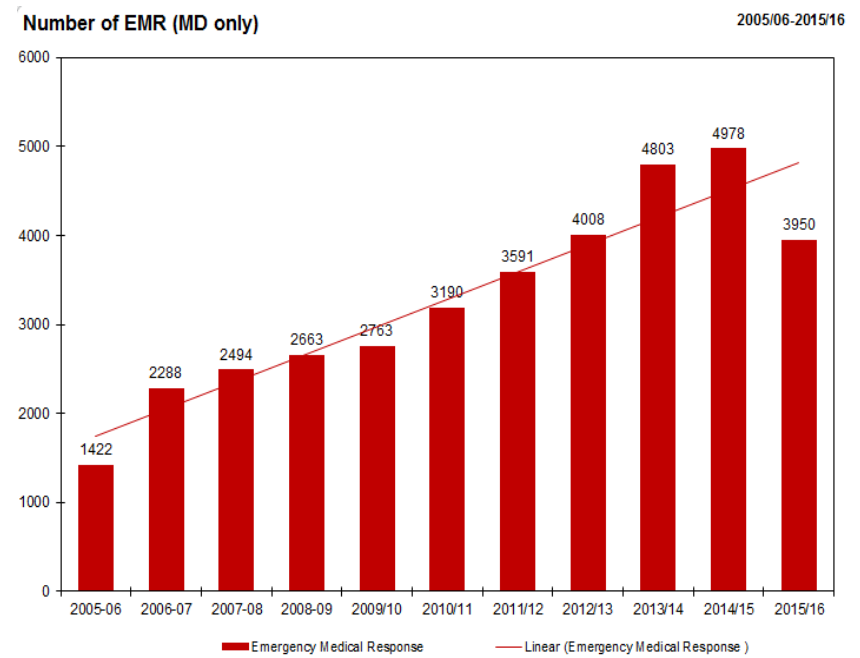
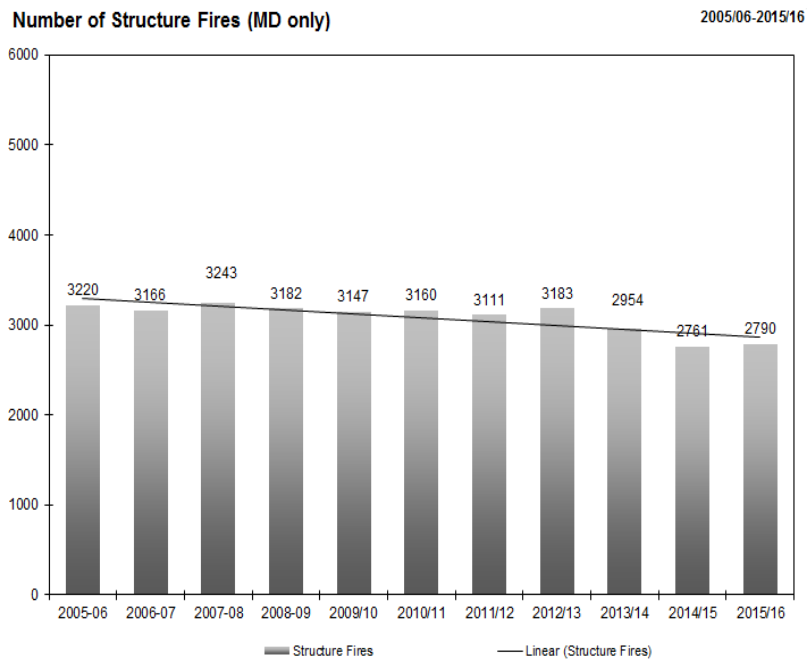
AIRS data was affected by Industrial Bans Sep'05, Jan-Mar'06 (this does not affect the total number of incidents reported but disaggregation is not possible)

MFB demand profile



2005/06 – 2015/16

Metropolitan Fire and
Emergency Services Board



MFB Plan



Metropolitan Fire and
Emergency Services Board

OUR VISION

Safer and more resilient communities

OUR PURPOSE

To provide a world class fire and emergency service for
Melbourne and Victorians



EMERGENCY MANAGEMENT SECTOR - SHARED GOAL

A sustainable and efficient emergency management system that
reduces the likelihood, effect and consequence of emergencies.
We work as one.

MFB Plan 2015-2018



Metropolitan Fire and
Emergency Services Board

1. Always Safe

Our priority is ensuring that everyone always returns home safe.

2. Improving Community Safety and Resilience

Community safety and resilience is at the core of what we do as an organisation.

3. Valuing our people

We are proud of our people and we will continue to invest in developing their skills and capabilities.

4. Delivering exceptional service

We will strive to continually improve the services we deliver to the community.

5. Working with others

We will work seamlessly with our partners to achieve the best outcomes for the community.



Fire Services Review



Metropolitan Fire and
Emergency Services Board

“Significant change is required to create more harmonious fire services that work collaboratively with their key stakeholders to ensure their firefighters are as equipped and operationally ready as possible to meet the needs of the community.”

- Significant challenges for Victorian fire services
 - Interoperability
 - Morale and culture
 - Relationships
- MFB must be able to deliver change
 - Findings of FSR with relevance to MFB incorporated into 2016-17 MFB Plan



MFB submission: Fire Services Review



Metropolitan Fire and
Emergency Services Board

- Submission identified key challenges for MFB
- Made 12 recommendations to enable MFB to:
 - meet statutory obligations
 - meet Govt and community expectations
 - keep our people safe, morale high and MFB sustainable and efficient
- Outlined a vision for a reformed MFB
 - Improved health and safety
 - Improved workplace culture
 - MFB more responsive to needs of community; and
 - **MFB more agile and flexible in responding to major incidents, working interoperably with sector**



MFB is committed to:



Metropolitan Fire and
Emergency Services Board

Providing a world class fire and emergency service for Melbourne and Victorians

- Effective consultation
- Highly engaged workforce
- Workplace safety as fundamental

