

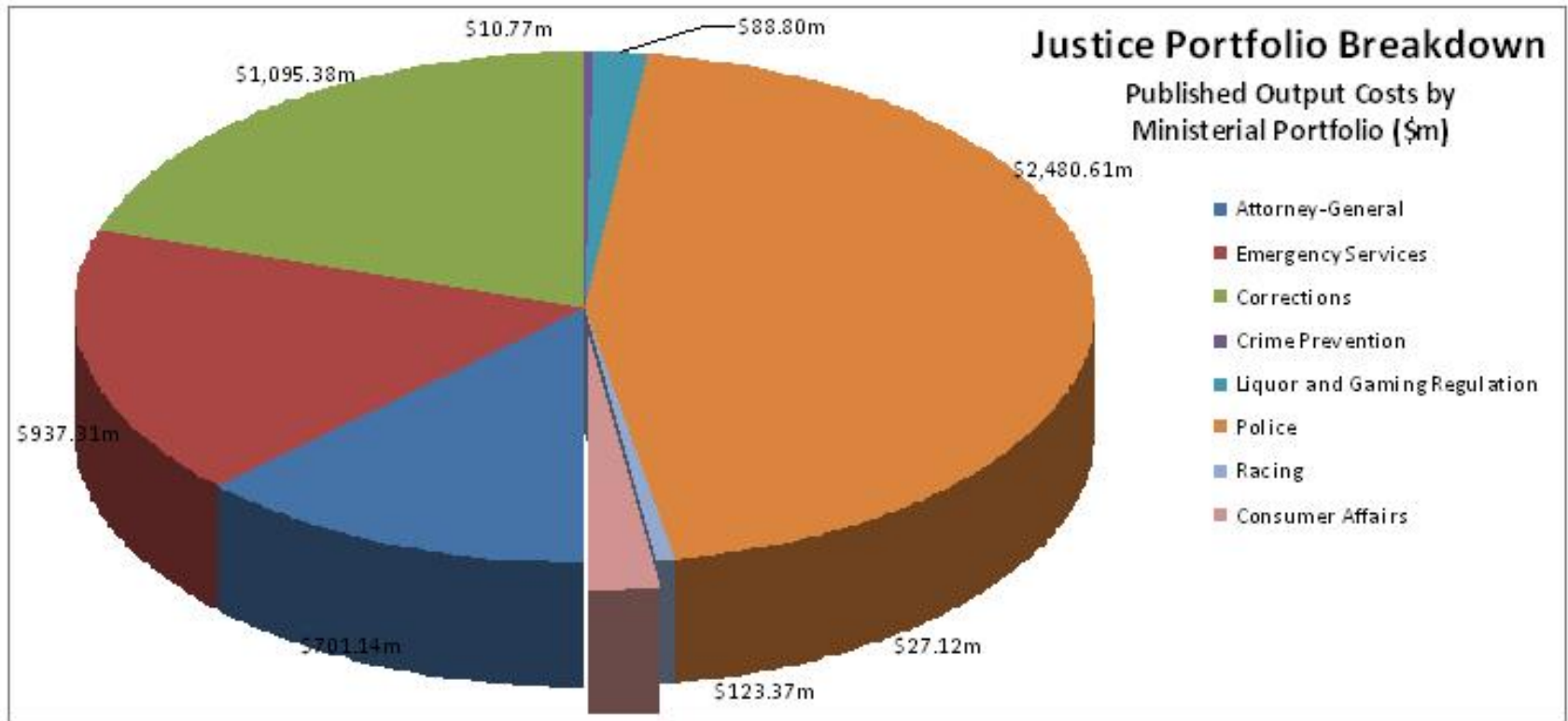
2014-15 Public Accounts and Estimates Committee

Budget Estimates Hearing

23 May 2014

The Hon. Heidi Victoria MP
Minister for Consumer Affairs

Justice Budget Breakdown



Consumer Affairs Victoria

– Information, advice and transactions

- **30** Acts of Parliament administered
- **490,000+** Victorians helped with advice and information
- **2 million+** per year visit CAV's website
- **12,000** inspections, compliance monitoring and enforcement activities
- **517,500** registration and licensing transactions
- **40,500** financial counselling sessions
- **5,000** vulnerable Victorians helped with advocacy

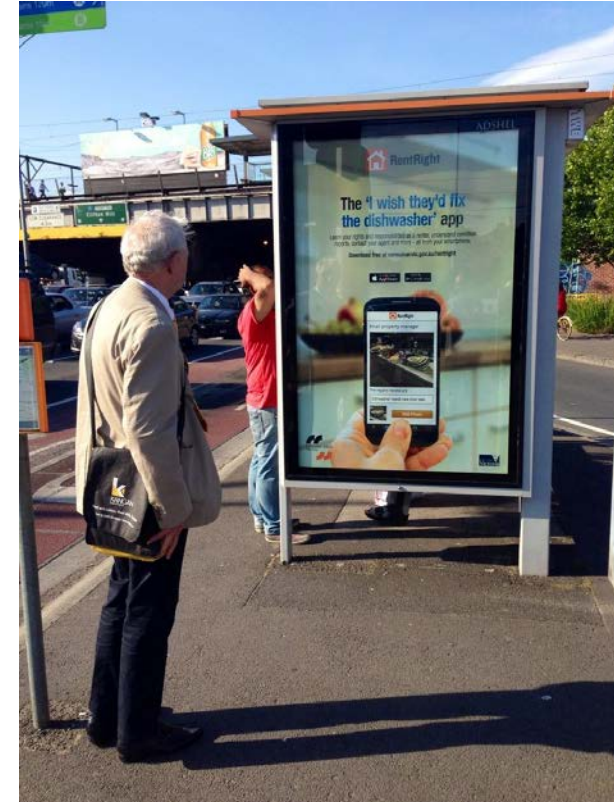
Focus area - Legislative Reform

- Modernising the statute book
 - Co-operative National Law (CNL)
 - Commenced review of provisions under the *Owners Corporations Act 2006* that regulate the conduct of owners corporations managers.
 - Review of *Retirement Villages Act 1986*
- Reducing red tape for business
 - Deregulation of travel agents
 - *Sale of Land Act* amendments

Focus area - Making living easier for Victorians



- Rooming Houses
- Retirement Villages
- Renting
- Real Estate



Compliance Activities

- Stronger enforcement
- More severe penalties for non-compliance
 - Estate agents' misuse of trust funds
 - *Dimmeys* court win
- Fire Services Levy Monitor outcomes

Product Safety

