

2020-21 Budget Estimates Hearing

Public Accounts and Estimates Committee

The Hon Danny Pearson MP

Minister for Government Services

Tuesday 1 December



Premier
and Cabinet

Government Services portfolio

Government Services includes public sector administration and reform, cyber security, data analytics and digital transformation

DPC

Digital Design and Innovation

Public Sector Reform

Digital Strategy and Transformation

Victorian Centre for Data Insights

Governance

DPC portfolio entities

- Office of the Chief Parliamentary Counsel
- Office of the Victorian Government Architect
- Public Record Office Victoria
- Service Victoria
- Victorian Electoral Commission
- Victorian Independent Remuneration Tribunal
- Victorian Public Sector Commission
- Cenitex

Delivering digital transformation

Digital services present enormous opportunities for our state

Key achievements

- Lead Whole of Victorian Government (WoVG) digital transformation
- Service Victoria delivered the QR contact tracing app and SA border permit system
- The vic.gov.au website has reached millions of Victorians, of all locations, ages and backgrounds, on the issues that matter most to them.
- The Engage Victoria platform has run over 500 consultations and enabled over 100,000 Victorians to submit 240,000 contributions to policies and plans that have an impact on their lives.

Budget 20/21 initiatives

- **\$40.5 million investment in Service Victoria** to deliver essential digital services for Victorians, including making business licenses simpler and easier for small business and sole traders.
- **\$195.9 million investment in the establishment of Digital Victoria** to deliver more targeted digital experiences for Victorian citizens and businesses, increase the Government's productivity and contribute to the growth of the local digital economy.

Creating a modern and responsive VPS

Emerging skills and technologies are critical to the public sector delivering data-driven services and policy responses

Key achievements

- Launch of the Jobs and Skills Exchange platform and advertising of over 10,000 VPS roles.
- The Victorian Centre for Data Insights has delivered 20 data analytics projects, including work to support responses to the bushfires and COVID-19 pandemic.
- Implementation of the WoVG Cyber Security Strategy and response to over 1000 cyber incidents across the VPS.
- The Behavioural Insights Unit has delivered 12 projects, including work to support COVID-19 pandemic

Budget 20/21 initiatives

- **\$8.97 million in the Jobs and Skills Exchange** to build the skills and mobility of the VPS, and to support reductions in labour hire and consultancies
- **\$23.876 million investment in the Victorian Centre for Data Insights** to continue data-driven decision making and the delivery of high value analytics projects.
- **\$7.5 million investment in the DPC Cyber Unit** to bolster cyber security resilience and ensure critical government assets and information are protected.
- **\$1.46 million investment in the Behavioural Insights Unit** to continue evidence led projects and interventions.

Promoting professional public administration

Professional public administration is essential to Victorians' trust and confidence in government

Key achievements

- The Victorian Electoral Commission oversaw COVID safe local government elections, all changes to electoral details within set timeframes.
- Public Record Office Victoria manages 100kms of records from 1830 to today, the website had over 900,000 visitors, and achieved customer satisfaction of over 90%.
- Chief Parliamentary Counsel Services supported the introduction of 250 statutory rules and Bills into parliament, including vital legislation to support the COVID response.

Budget 20/21

- **\$76.4M in the Victorian Electoral Commission** to deliver a high quality electoral system, including the state electoral roll and electoral events.
- **\$17.4M in Public Record Office Victoria** to ensure the history of the Victorian Government is secure and accessible for all Victorians.
- **\$6.6M in Chief Parliamentary Counsel Services** to provide quality drafting and legislative services, and to maintain a database of Victorian legislation.