



Public Accounts and Estimates Committee Budget Estimates Hearing

The Hon Melissa Horne MP

Minister for Consumer Affairs, Gaming and Liquor
Regulation

Thursday 17 June 2021



Consumer Affairs

20/21 achievements



Responding to COVID-19

- Temporary rental laws to keep people in their homes
- Nearly 73,000 rent reduction agreements registered through the Residential Tenancy Dispute Resolution Scheme
- Financial hardship support to Victorians, including \$ 1.8 million for financial counselling



Supporting businesses and community

- Implementation of 130 residential tenancy reforms to create a fairer, safer system for all
- Reforms to improve the administration of owners corporations
- A review into retirement villages to make sure they meet the needs of retirees
- Preparation for the Engineers Registration scheme



Rebuilding and recovery

- Waiver of licence fees and deferred reporting requirements on organisations, including over 2,640 extensions granted to not-for-profit organisations
- Implementation of the Automatic Mutual Recognition scheme
- Streamlining and expanding digital services to licensees and registrants

Gaming & Liquor Regulation

20/21 achievements



Casino Royal Commission

- Commencement of Royal Commission into the Casino Operator and Licence
- Commencement of independent review into casino regulation



Focus on harm minimisation

- VRGF's increased investments in:
 - CALD communities
 - telehealth counselling
 - research on the effects of COVID-19 and gambling harm



Responding to COVID-19

- Support to the hospitality industry during the pandemic. \$486m provided to the industry in FY 20/21

The 2021-22 Budget includes additional investment for effective regulation that supports Victorian communities and industry



\$7.7m

million to implement a professional engineers registration scheme



\$10m

million for casino Royal Commission and independent review



Thank you.

