

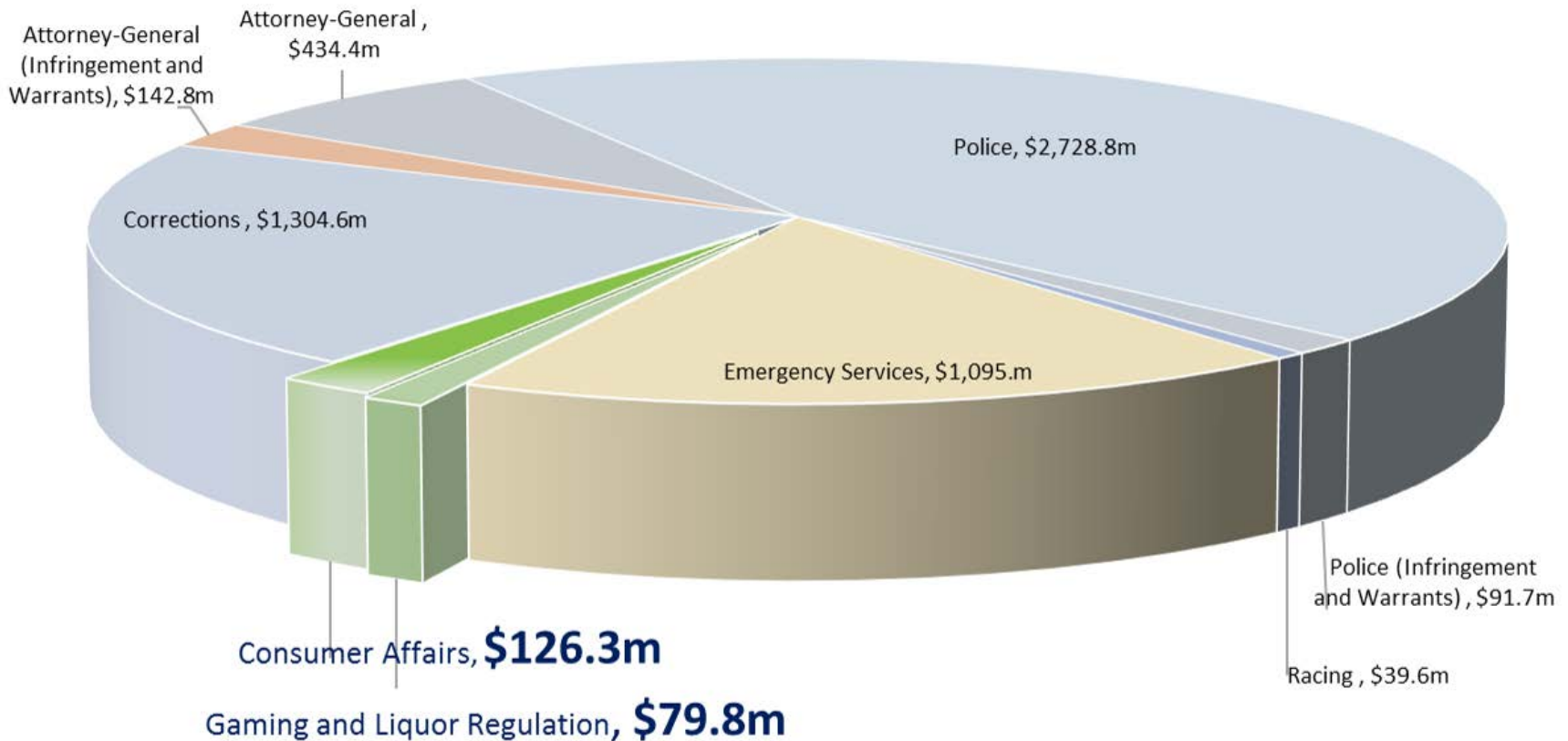
2016-17 Public Accounts and Estimates Committee

Budget Estimates Hearing

The Hon. Jane Garrett MP
Minister for Consumer Affairs,
Gaming and Liquor Regulation

Justice Budget Breakdown

2016-17 Published Output Costs by Ministerial Portfolio (\$m)



Consumer Affairs Victoria – activity overview

- **29** Acts of Parliament administered
- **478,500** Victorians provided information & advice
- **3 million+** visits to CAV's website
- **9,600** inspections, compliance monitoring & enforcement activities
- Over **541,000** registration & licensing transactions
- **35,500** financial counselling sessions
- Advocacy services for **6,400** vulnerable Victorians

2016-17 Budget Initiatives

- \$33.3m for Victorians in need
 - Financial counselling (\$7.9m)
 - Specialist Tenancy and Consumer Service (\$3.4m)
 - Affordable housing grants (\$22m)

Consumer Affairs Victoria - Achievements

- Stronger domestic building protections
- Rooming house operators licensing
- Victorians protected from unfair private car park operators
- Unsafe hoverboards removed from sale

Consumer Affairs Victoria - Reforms Ahead

- Fairer, safer housing for Victorians
- Property laws review
- Crackdown on underquoting
- Australian Consumer Law review

Gaming and Liquor Regulation - Achievements

- Reform the Victorian Commission for Gambling and Liquor Regulation
- Victorian Government Submission to the O'Farrell Review
- Reinvigorate the Responsible Gambling Ministerial Advisory Council

Gaming and Liquor Regulation – Major Projects

- Public Lottery Licensing Process
- Gaming Machine Arrangements Review
- YourPlay