



Jaclyn Symes MP

Attorney-General  
Minister for Resources

121 Exhibition Street  
Melbourne, Victoria 3000 Australia  
Telephone: +61 3 8684 1111  
DX 210077

Mr Andrew Young  
Clerk of the Legislative Council  
Parliament House  
EAST MELBOURNE VIC 3002

D21/75677

Dear Mr Young

### **Production of documents – Multi purpose taxi program trial**

I refer to the Legislative Council's resolution of 3 February 2021 requiring the production of documents detailing the design of the Multi Purpose Taxi Program trial, including, but not limited to all documents—

- (1) detailing the way in which trial participants were recruited, contacted and selected;
- (2) detailing the results of the trial;
- (3) detailing risk assessments conducted for the trial;
- (4) relating to the impact assessments, both financial or otherwise, conducted for the trial; and
- (5) relating to the consideration given to unintended consequences to services provided in the broader disability sector, in particular services provided by wheelchair accessible vehicles.

The Order required production of the documents within 28 days of the resolution.

I also refer to the letters to you from former Attorneys-General, the Hon. Martin Pakula MP and the Hon. Jill Hennessy MP of 14 April 2015 and 20 February 2019 respectively, noting the limits on the Legislative Council's power to call for documents. Those limits centre on the protection of the public interest. These letters set out the factors the government would consider in assessing whether the release of documents would be prejudicial to the public interest.

I note that the wording in the Legislative Council's 3 February 2021 resolution was particularly broad and that the clear focus in the Legislative Council debate was on the Uber trial that occurred in Geelong over March to May 2020. The government formed the view that the documents referred to in the Order include:

- documents relating to the design and implementation of the Multi Purpose Taxi Program expansion generally, including the Department of Transport's specifications and documents relating to the contacting, recruitment and selection of participants generally; and
- documents relating to the Uber trial in Geelong, including all documents that may fall within sub-paragraphs (1)-(5) of the Order.

In line with this interpretation, the government has conducted a thorough and diligent search to identify the documents that may be relevant to the Council's resolution. It identified 103 documents that fall within the scope of the Council's order.

The government, on behalf of the Crown, makes a claim of executive privilege in relation to 27 of the documents in full and 11 of the documents in part, on the basis that their disclosure would be contrary to the public interest. The attached schedule refers to the documents in respect of which a claim of executive privilege is made.

Some of the documents produced by the government contain the personal information of individuals. In the interests of personal privacy, those details have been redacted.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Jaclyn Symes', with a stylized flourish at the end.

**Jaclyn Symes MP**  
Attorney-General  
Minister for Resources

23/06/2021

Encl.

**SCHEDULE OF DOCUMENTS TO BE RELEASED**

**Department of Transport**

<b>NO</b>	<b>DOCUMENT DESCRIPTION</b>	<b>DATE OF DOCUMENT</b>	<b>DOCUMENT AUTHOR</b>
1.	CPVV Communications Plan for the Multi Purpose Taxi Program Expansion Project: Uber Trial (personal information of private individuals is redacted)	20 April 2021	Commercial Passenger Vehicles Victoria (CPVV)
2.	Email between CPVV Officers regarding Communications update for MTPT trial (personal information of private individuals is redacted)	06 March 2020	Disability Commissioner, CPVV
3.	Email between CPVV Officers regarding the use of Uber for Multi Purpose Taxi Program services (personal information of private individuals is redacted)	23 March 2021	CPVV
4.	Template letter from the Disability Commissioner CPVV MPTP Uber trial invitation	20 April 2021	Author unknown
5.	Uber MPTP trial brochure (text only)	20 April 2021	Author unknown
6.	Uber Multi Purpose Taxi Program Trial Q&As	20 April 2021	Author unknown
7.	CPVV Customer Services Communications Brief	20 April 2021	CPVV
8.	Results from the Uber and Multi Purpose Taxi Program Trial Satisfaction Survey	01 June 2020	CPVV

9.	Attachment to Results from the Uber and Multi Purpose Taxi Program Trial Satisfaction Survey	20 April 2021	CPVV
10.	Attachment to Results from the Uber and Multi Purpose Taxi Program Trial Satisfaction Survey	20 April 2021	CPVV
11.	Attachment to Results from the Uber and Multi Purpose Taxi Program Trial Satisfaction Survey	20 April 2021	CPVV
12.	Attachment to Results from the Uber and Multi Purpose Taxi Program Trial Satisfaction Survey	20 April 2021	CPVV
13.	Email - Feedback on the MPTP Uber pilot program from a trial participant (personal information of private individuals is redacted)	22 June 2020	Transport Agency Relations, Uber
14.	Email - Uber offering subsidised Multi Purpose Taxi Program services across Victoria (personal information of private individuals is redacted)	15 January 2021	Municipal Association of Victoria
15.	Email - Uber offering subsidised Multi Purpose Taxi Program services across Victoria (personal information of private individuals is redacted)	18 January 2021	Carers Victoria
16.	Email - Feedback on the partnership between Multi Purpose Taxi Program and Uber (personal information of private individuals is redacted)	19 January 2021	CPVV
17.	Email - Uber offering subsidised MPTP trips across Victoria (personal information of private individuals is redacted)	25 January 2021	Disability Advocacy Resource Unit
18.	Email - Stage 4 restrictions (personal information of private individuals is redacted)	29 March 2021	CPVV

19.	Email - Feedback on the partnership between Multi Purpose Taxi Program and Uber (personal information of private individuals is redacted)	29 March 2021	Author unknown
20.	MPTP Expansion Highlight Report (personal information of private individuals is redacted)	20 April 2021	CPVV
21.	MPTP Expansion Program Working Group Risk Register (personal information of private individuals is redacted)	20 April 2021	Author unknown
22.	MPTP Expansion Program Budget Paper (personal information of private individuals is redacted)	20 April 2021	CPVV
23.	MPTP Expansion Program Preliminary Memorandum of Understanding Budget and CPVV in Kind Planned Spend Allocation for December	20 April 2021	Author unknown
24.	Signed Minister's briefing to Horne regarding CPVV and Uber trialling new transport options for members of the MPTP (personal information of private individuals is redacted)	25 February 2020	CPVV
25.	Confidential Leadership Paper regarding the Completion of Proof of Concept and Evidence for MPTP Expansion Program (personal information of private individuals is redacted)	20 April 2021	CPVV
26.	Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	CPVV
27.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	Author unknown

28.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	Author unknown
29.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	Author unknown
30.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	Author unknown
31.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	Author unknown
32.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 3.2	20 April 2021	Author unknown
33.	Email - MPTP Expansion Program Steering Committee Meeting for 12 February 2019 (personal information of private individuals is redacted)	08 February 2019	CPVV
34.	MPTP Expansion Program Steering Committee Meeting Minutes for 19 December 2018 meeting (personal information of private individuals is redacted)	08 February 2019	CPVV
35.	MPTP Expansion Program Steering Committee Program Overview Report (personal information of private individuals is redacted)	08 February 2019	CPVV
36.	MPTP Expansion Program Steering Committee Preliminary Memorandum of Understanding Budget and CPVV in Kind Planned Spend Allocation for January	08 February 2019	CPVV

37.	Email - Steering Committee Meeting 26 March 2019 (personal information of private individuals is redacted)	22 March 2019	CPVV
38.	MPTP Expansion Project Steering Committee Overview Report (personal information of private individuals is redacted)	22 March 2019	CPVV
39.	MPTP Expansion Program Steering Committee Meeting Minutes for 12 February 2019 meeting (personal information of private individuals is redacted)	20 January 2021	CPVV
40.	Email - Steering Committee Meeting Documentation for 7 May 2019 meeting (personal information of private individuals is redacted)	06 May 2019	CPVV
41.	MPTP Expansion Program Steering Committee Preliminary Memorandum of Understanding Budget and CPVV in Kind Planned Spend Allocation for April	06 May 2019	CPVV
42.	Email - Steering Committee Meeting Documentation for 21 May 2019 meeting (personal information of private individuals is redacted)	17 May 2019	CPVV
43.	MPTP Expansion Program MPTP Data Collection Providers Letter to BSP (personal information of private individuals is redacted)	20 April 2021	Taxi Services Commission
44.	Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	16 May 2018	Taxi Services Commission
45.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	20 April 2021	Taxi Services Commission
46.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	20 April 2021	Taxi Services Commission

47.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	20 April 2021	Taxi Services Commission
48.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	20 April 2021	Taxi Services Commission
49.	Data file - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	20 April 2021	Taxi Services Commission
50.	Worksheet - attachment to Multi Purpose Taxi Program Data Collection Provider Package Version 2.3	20 April 2021	Taxi Services Commission
51.	MPTP Expansion Project Steering Committee Overview Report (personal information of private individuals is redacted)	02 May 2019	CPVV
52.	Letter from CEO of Uber to State Manager of Uber - Expanding the Multi Purpose Taxi Program (personal information of private individuals is redacted)	17 May 2018	Taxi Services Commission
53.	Email - Uber's Submission for MPTP (personal information of private individuals is redacted)	04 July 2018	CPVV
54.	Email - MPTP proof of concept and points for discussion (personal information of private individuals is redacted)	11 December 2018	Accessible Transport Services
55.	Deed for the Proof of Concept between CPVV and Uber Australia Pty Ltd (personal information of private individuals is redacted)	06 February 2020	CPVV
56.	CPVV Communications plan regarding Uber rollout in January 2021 (personal information of private individuals is redacted)	01 January 2021	CPVV
57.	Speaking Notes to industry participants	20 April 2021	CPVV



58.	Speaking Notes to MPs	20 April 2021	CPVV
59.	Email - Response to Uber regarding Uber Proof of Concept (personal information of private individuals is redacted)	18 July 2018	Department of Economic Development, Jobs, Transport and Resources
60.	Confidential Leadership Paper regarding the MPTP Expansion Strategic - Response to Uber (personal information of private individuals is redacted)	23 April 2021	Department of Economic Development, Jobs, Transport and Resources
61.	Email - MPTP Expansion Papers for the CPVV Implementation Committee meeting (personal information of private individuals is redacted)	07 September 2018	CPVV
62.	Memorandum of Understanding regarding MPTP Expansion Program between Head of Transport, Victoria and CPVV (personal information of private individuals is redacted)	06 September 2018	Department of Economic Development, Jobs, Transport and Resources
63.	MPTP Expansion Steering Committee Terms of Reference (personal information of private individuals is redacted)	23 April 2021	CPVV
64.	Email - MPTP expansion (personal information of private individuals is redacted)	05 March 2020	CPVV
65.	Email between CEO of Shebah and CPVV Officers regarding Uber accessing the MPTP (personal information of private individuals is redacted)	08 March 2020	CPVV

**SCHEDULE OF DOCUMENTS WITHHELD IN PART ON THE BASIS OF EXECUTIVE PRIVILEGE**

**Department of Transport**

<b>NO</b>	<b>DOCUMENT DESCRIPTION</b>	<b>DATE OF DOCUMENT</b>	<b>DOCUMENT AUTHOR</b>	<b>EXECUTIVE PRIVILEGE REASONS</b>
66.	Signed Ministerial brief to the Hon Ben Carroll MP for noting the expansion of the MPTP 20200922 BMIN-1-20-3760	22 September 2020	DOT	Executive privilege is claimed over part of the document on the basis that disclosure would genuinely jeopardise the necessary relationship of trust and confidence between a Minister and public officials.
67.	Email chain entitled 'Re: Information about the MPTP Expansion program' from CPVV and the Department to the Minister's Office	20 January 2021	CPPV	Executive privilege is claimed over parts of the document on the basis disclosure would reveal the deliberative processes of Cabinet and would reveal information obtained by the Government on the basis it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
68.	Draft - Key Messages and QAs - MPTP expansion to Uber	20 January 2021	CPPV	Executive privilege is claimed over part of the document on the basis that disclosure would genuinely jeopardise the necessary relationship of trust and confidence between a Minister and public officials.
69.	ELT paper for decision - MPTP Uber trial	20 August 2019	CPPV	Executive privilege is claimed over part of the document on the basis that disclosure would reveal information obtained by the Government on the basis that it is kept confidential, which would

				prejudice the Government's ability to obtain such information in future if disclosed.
70.	202007 DIST Uber MPTP Launch Plan	July 2020	Uber	Executive privilege is claimed over part of the document on the basis that this would reveal information obtained by the Government on the basis it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
71.	CPVV Proof of Concept –Uber Evaluation Report V2	undated	Unknown CPVV	Executive privilege is claimed over part of the document on the basis that disclosure would reveal the deliberative processes of Cabinet.
72.	20210217 BMIN-1-21-5832 - MPTP Expansion - Signed Ministerial briefing.	17 February 2021	CPVV	Executive privilege is claimed over part of the document on the basis that disclosure would reveal the deliberative processes of Cabinet.
73.	MPTP Expansion Program – Steering Committee Meeting Pack dated 19 May 2021	21 May 2019	CPVV	Executive privilege is claimed over part of the document on the basis that disclosure would reveal the high-level confidential deliberative processes of the Executive government, or otherwise genuinely jeopardise the necessary relationship of trust and confidence between public officials and a minister.
74.	20190531 Commission Paper MPTP future strategy	31 May 2019	CPVV	Executive privilege is claimed over parts of the document on the ground that disclosure would reveal the high-level deliberative processes of the Executive Government, or otherwise genuinely jeopardise the necessary relationship of trust and confidence between public officials and a minister
75.	20190905 Executed - CPVV and Uber Proof of Concept Deed dated 5 September 2019	05 September 2019	CPVV Uber	Executive privilege is claimed over parts of the document on the following bases: <ul style="list-style-type: none"> <li>• That disclosure would reveal information obtained by the Government on the basis that it is kept confidential, which would</li> </ul>

				<p>prejudice the Government's ability to obtain such information in future if disclosed; and</p> <ul style="list-style-type: none"> <li>• That document contains information where disclosure would materially damage the State's financial or commercial interests</li> </ul>
76.	MPTP Expansion - Program Management Plan	07 September 2018	CPVV	Executive privilege is claimed over parts of the document on the basis that they would reveal the deliberative processes of Cabinet.

**SCHEDULE OF DOCUMENTS WITHHELD IN FULL ON THE BASIS OF EXECUTIVE PRIVILEGE**

**Department of Transport**

<b>NO</b>	<b>DOCUMENT DESCRIPTION</b>	<b>DATE OF DOCUMENT</b>	<b>DOCUMENT AUTHOR</b>	<b>EXECUTIVE PRIVILEGE REASONS</b>
77.	Email entitled 'FW: Uber Follow Up: POC Implementation'	24 October 2019	CPVV	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
78.	Email entitled 'RE: Meeting with Minister 28 May 2020'	28 May 2020	CPVV	Executive privilege is claimed over the document on the following bases: <ul style="list-style-type: none"> <li>• That disclosure would reveal information obtained by the Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed; and</li> <li>• That disclosure would reveal the high- level deliberative processes of the Executive Government, or otherwise genuinely jeopardise the necessary relationship of trust and confidence between public officials and a minister.</li> </ul>
79.	Email – entitled 'Uber MPTP Pilot Reporting - Period ending 07/06/2020'	07 June 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
80.	Spreadsheet - MPTP Fortnightly Report - Period Ending 07_06_2020.	07 June 2020	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the

				Government's ability to obtain such information in future if disclosed.
81.	Email entitled 'Uber MPTP Pilot Reporting - Period ending 12/04/2020'	12 April 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
82.	Spreadsheet - MPTP Fortnightly Report - Period Ending 12_04_2020	12 April 2020	Uber	Executive privilege is claimed over the document, on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
83.	Email – entitled 'Uber MPTP Pilot Reporting - Period ending 26/04/2020'	26 April 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
84.	Spreadsheet - MPTP Fortnightly Report - Period Ending 26_04_2020.xlsx	26 April 2020	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
85.	Email entitled 'Uber MPTP Pilot Reporting - Period ending 10/05/2020'	10 May 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
86.	Spreadsheet - MPTP Fortnightly Report - Period Ending 10_05_2020	10 May 2020	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the

				Government's ability to obtain such information in future if disclosed.
87.	Email entitled 'Uber MPTP Pilot Reporting - Period ending 24/05/2020'	24 May 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
88.	Spreadsheet - MPTP Fortnightly Report - Period Ending 24_05_2020	24 May 2020	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
89.	Email entitled 'Uber MPTP Pilot Reporting - Period ending 21/06/2020'	21 June 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
90.	Spreadsheet - MPTP Fortnightly Report - Period Ending 21_06_2020	21 June 2020	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
91.	Email entitled 'Uber MPTP Pilot Reporting - Period ending 05/07/2020'	05 July 2020	Uber	Executive privilege is claimed over the document as it reveals information obtained by the Executive Government on the basis that it would be kept confidential which would prejudice the Government's ability to obtain such information in future if disclosed.

92.	Spreadsheet - MPTP Fortnightly Report - Period Ending 05_07_2020	05 July 2020	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
93.	Table - 20180810 MPTP Expansion Program - Issues and Risks In progress - 20180810	10 August 2018	unknown	Executive privilege is claimed over the document on the basis that disclosure would reveal the high-level deliberative processes of the Executive Government.
94.	Table - 20180824 DOC 18 603702 MPTP Expansion Program- Issues and Risks In Progress - 20180824	24 August 2018	unknown	Executive privilege is claimed over the document on the basis that disclosure would reveal the high-level deliberative processes of the Executive Government.
95.	Table - 20180919 MPTP Expansion Program - Issues and Risks in Progress - 20180921	21 September 2018	unknown	Executive privilege is claimed over the document on the basis that disclosure of the document would reveal the high-level deliberative processes of the Executive Government.
96.	20181217 MPTP Expansion Program - Summary of Risk and Issue Themes - 20181217	17 December 2018	CPVV	Executive privilege is claimed over the document on the basis that disclosure of the document would reveal the high-level deliberative processes of the Executive Government.
97.	MPTP Steering Committee paper - Subsidy options 20190212	12 February 2019	CPVV	Executive privilege is claimed over the document on the basis it reveals high level confidential deliberative processes of the Executive Government, and over parts of the document where disclosure would information obtained by the Executive Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
98.	MPTP Steering Committee paper - Lifting fee rules	26 March 2019	CPVV	Executive privilege is claimed over the document, on the basis it reveals high-level confidential deliberative processes of the Executive Government, and over parts of the document where disclosure would reveal information obtained by the Executive



				Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
99.	DOC18295604 MPTP Expansion Program - Project Initiation Document (PID) DRAFT	14 May 2018	DOT	Executive privilege is claimed over the document on the basis that disclosure would reveal the deliberative processes of Cabinet.
100.	Point to Point Transport Service Model	undated	CPVV	Executive privilege is claimed over the document on the basis that disclosure would reveal the deliberative processes of Cabinet.
101.	Uber MPTP Response to CPVV	July 2018	Uber	Executive privilege is claimed over the document on the basis disclosure would reveal information obtained by the Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed.
102.	MPTP - Proof of Concept - Discussion Points	undated	CPVV	Executive privilege is claimed over the document on the basis that disclosure would materially damage the State's financial or commercial interests.
103.	Email entitled 'RE: MPTP - proof of concept - points for discussion'	17 January 2019	CPVV	Executive privilege is claimed over the document, on the following bases: <ul style="list-style-type: none"> <li>• That disclosure would reveal information obtained by the Government on the basis that it would be kept confidential, which would prejudice the Government's ability to obtain such information in future if disclosed; and</li> <li>• That disclosure would materially damage the State's commercial or financial interests.</li> </ul>