

Inquiry into the Government's response to the Covid-19 pandemic

Ms Christine Cocks

[REDACTED]

[REDACTED]

[REDACTED]

YOUR SUBMISSION

Submission:

I was in quarantine in Rydges on Swanston from 12 April to 27 April 2020, coming off the Greg Mortimer from Uruguay. Issues of cleanliness concerned my husband and I. We are both health care workers. The room was dirty. We were provided with spray liquid and toilet cleaner and a cloth, but no toilet brush. The window had hand prints all over it, which I just had to clean off. The carpet was dirty. Quite a few in our cohort asked for a vacuum cleaner. We did not. Of concern to us was how the vacuum cleaner was transferred from room to room. I do not think it was cleaned between transfers. A fair percentage of our cohort had tested covid positive. Of most concern was that we were told we were moving to an airport hotel one night prior to our flight out and we were to double bag the linen. The move was cancelled. The replacement linen, for one night, did not include a mattress topper. When I asked for a replacement I was told that the mattress topper was not supposed to be included in the wash! We cannot believe this. How disgusting. What a great way to spread a virus!! Also, we double bagged all waste within our room, but that was collected like that from our door. The first bag should have been put into the second bag held by a PPE protected staff member, to ensure that the outside of that bag was not contaminated. I think it is unfair to just point a finger at the security staff at the hotel (and yes, we did see 8 staff come in only 2 cars for their shifts) because, to us, the most likely weakness was the how potential contaminants were managed by the hotel. Quarantine should only be managed by people well-trained in handling of contaminants.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Signature:

Christine Joan Cocks